

Re: Reinstall needed but missing CD

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-09/24632.html>

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Sweatice wrote:

> *We have a Compaq (XP H0me) that has viruses and spyware*
> *so bad that a hired tech could not fix it. He recommended*
> *reinstall, which we want to do. However, we missed page 3*
> *of the Compaq user instructions that said to make a*
> *reinstall disk. We have the key but no CD. Is there a way*
> *for us to reinstall given this situation? How does XP SP2*
> *play into this?*
>
> *Thanks.*

Contact Compaq tech support. Sp2 doesn't play into it.