

Re: Sometimes hang on Welcome screen after installing SP2

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-09/22560.html>

From: Malke (*malke_at_nospoonnotreally.com*)

Date: 09/18/04

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AZEddy wrote:

> *I installed the SP2 security update successfully. I have Windows Home
> version. My screens are set to Classic. After SP2 was installed,
> about 50%
> of the time, or more, my boot up would hang on the Welcome screen.
> I'm the only user and no password is required, so it should just keep
> going.
> Nothing would get me freed up except cutting off power. The next time
> I
> would boot up, it might boot up properly or it might hang again. I
> have had to do the power off/power on scenario up to 5 times before it
> got past the
> Welcome screen. I uninstalled SP2 and the problem has gone away.
> However, I
> would really like to use it. Any ideas? Ed*

What preparation did you do before installing SP2? Once we know that, we can try and narrow down the cause of the problem.

Malke

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