

## Re: Welcome Screen on resume

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-09/19017.html>

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**From:** Jon (*Email\_Address\_at\_SomewhereOrOther.com*)

**Date:** 09/15/04

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If yours is the only account on the computer, then one thing to try might be to (temporarily, perhaps) set up a second admin account on the system – firstly to check whether that makes a difference to the original account, and secondly to see whether the same problem occurs in the new account or not.

Another option might be to use one of the standard screensavers, if you're using a custom one and see if that makes a difference.

Jon

"alan mike-echo" <alanmikeecho@discussions.microsoft.com> wrote in message news:CC91DE35-EE61-4365-BB38-F4ADA42F7036@microsoft.com...

> Thank you for answering again, Jon.

>

> I made all the changes. I am on an admin level password. I do get a

> "Switch

> User" option if I go Start>Log Off.

>

> But I still get a password prompt (old style) on resume from screen saver,

> not a new XP Welcome Screen. And on Control Panel>Display>Screen Saver, my

> check box option is for a password prompt, not for a welcome screen. My

> son's

> XP Home computer, on the same place, has a check box for a Welcome Screen.

> And a week ago, I am telling you, I too got a Welcome Screen on resume.

>

> What I have now works, but it is not what I want, and not the option I

> expect to see. Somewhere else, somewhere, something (maybe from the XP

> SP-2

> patch, but then again, my son has applied the same SP-2 patch) somewhere

> something is telling my machine to only present the password screen option

> on

> the Screen Saver tab.

>

> "Jon" wrote:

>

>> Strange

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>>  
>> *Try this setting*  
>>  
>> *Control Panel > Power Options > Advanced > Clear "Prompt for password*  
>> *when*  
>> *the computer resumes from standby"*  
>>  
>> *Also*  
>> *Control Panel > Power Options > Power Schemes tab > Set "System Standby"*  
>> *to*  
>> *never > Apply*  
>>  
>> *If that doesn't do the trick then a couple of questions*  
>>  
>> *Are you using an Administrator level account when applying the changes?*  
>> *ie*  
>> *not a limited one [temporarily change the account level via another*  
>> *administrative account if not]*  
>>  
>> *Is it a standalone computer or connected to a domain? [won't work for*  
>> *domains]*  
>>  
>> *If you press Start > "log off", does an option to "switch user" appear?*  
>> *[if*  
>> *not there's a problem with fast user switching] [pressing the windows key*  
>> *(between ctrl and alt keys) and L should take you to the welcome screen,*  
>> *with "fast user switching" and the "welcome screen" enabled in control*  
>> *panel ]*  
>>  
>> *Jon*  
>>  
>>  
>> *"alan mike-echo" <alanmikeecho@discussions.microsoft.com> wrote in*  
>> *message*  
>> *news:C3A2C7DB-7018-4B8C-8A27-0E527B898E6A@microsoft.com...*  
>> *> Ok. I switched both Fast and Terminal to Automatic (they were on Manual*  
>> *> in*  
>> *> Services). I switched my power for Monitor to Never from 1 hour.*  
>> *>*  
>> *> My screen saver is working now (was working before these changes) but I*  
>> *> guess now I realize the issue is that on Control Panel/Screen Saver, my*  
>> *> check*  
>> *> box says "On resume, password protect".*  
>> *>*  
>> *> Why doesn't it say use Welcome Screen? In Control Panel/User Accounts,*  
>> *> I*  
>> *> have checked Use Welcome Screen (as well as Fast User Switching).*  
>> *>*  
>> *> Thank you!*  
>> *>*  
>> *> "Jon" wrote:*

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>>>  
>>>> *A couple of other things to check....*  
>>>>  
>>>>> *Check that both of these Services are on manual or automatic (ie not*  
>>>>> *disabled)*  
>>>>> *via Control Panel > Administrative Tools > Services*  
>>>>>  
>>>>> *Terminal Services*  
>>>>> *Fast User Switching*  
>>>>>  
>>>>>  
>>>>> *Check BOTH boxes for enabling Fast User Switching and the Welcome*  
>>>>> *screen*  
>>>>> *as*  
>>>>> *suggested previously (via Control Panel > User Accounts > Change....)*  
>>>>>  
>>>>> *If you're using XP Pro,*  
>>>>> *try opening "My Computer" > Tools > Folder Options > Offline Files*  
>>>>> *and unchecking "Enable Offline Files"*  
>>>>>  
>>>>> *Also perhaps have a look at your Power Options settings via Control*  
>>>>> *Panel*  
>>>>> >  
>>>>>> *Power Options. Perhaps you have a power setting to turn off the*  
>>>>>> *monitor*  
>>>>>> *prior to the screen saver.*  
>>>>>> *ie set "Turn off monitor" to never*  
>>>>>>  
>>>>>> *Jon*  
>>>>>>  
>>>>>>  
>>>>>>> *"alan mike-echo" <alanmikeecho@discussions.microsoft.com> wrote in*  
>>>>>>> *message*  
>>>>>>> *news:889AA301-5CF7-4F5C-894B-782E0A449ADB@microsoft.com...*  
>>>>>>>> *It seems now I can get it to go to screen saver and require a*  
>>>>>>>> *password*  
>>>>>>>> *to*  
>>>>>>>>> *resume, but only on a password screen, not the Welcome Screen...*  
>>>>>>>>>  
>>>>>>>>>> *"alan mike-echo" wrote:*  
>>>>>>>>>>  
>>>>>>>>>>>> *I have tried that already. Both ways, on and off.*  
>>>>>>>>>>>>  
>>>>>>>>>>>>> *"Jon" wrote:*  
>>>>>>>>>>>>>>>  
>>>>>>>>>>>>>>>> *Try enabling the "Welcome Screen" and possibly "Fast User*  
>>>>>>>>>>>>>>>> *Switching"*  
>>>>>>>>>>>>>>>> *(?)*  
>>>>>>>>>>>>>>>> *via*  
>>>>>>>>>>>>>>>> >

>>>>> > *Control Panel > User Accounts > "Change the way users log on of*  
>>>>> > *off"*  
>>>>> >  
>>>>> > *Jon*  
>>>>> >  
>>>>> > *"alan mike-echo" <alan mike-echo@discussions.microsoft.com> wrote*  
>>>>> > *in*  
>>>>> > *message*  
>>>>> > *news:0A7C6369-13EC-4DC5-888B-BBF03BAACE79@microsoft.com...*  
>>>>> > > *For some eason, my computer just stopped going idle. The screen*  
>>>>> > > *used*  
>>>>> > > *to go*  
>>>>> > > *dark afetr about 20 min, and if I moved the mouse it would come*  
>>>>> > > *back*  
>>>>> > > *to*  
>>>>> > > *the*  
>>>>> > > *Welcome Screen for a password. I want to get back to that.*  
>>>>> > >  
>>>>> > > *I recently upgarded to SP-2, but I don't think that's the*  
>>>>> > > *problem.*  
>>>>> > > *I*  
>>>>> > > *don't*  
>>>>> > > *want to go into Standby mode. I don't think I was using Screen*  
>>>>> > > *Saver*  
>>>>> > > *to do*  
>>>>> > > *this, but I tried that anyway. The only option on resume is for*  
>>>>> > > *the*  
>>>>> > > *password*  
>>>>> > > *screen, not the Welcome Screen (but I notice that my son's*  
>>>>> > > *computer,*  
>>>>> > > *in*  
>>>>> > > *the*  
>>>>> > > *same spot, has an option for the Welcome Screen, not the*  
>>>>> > > *password*  
>>>>> > > *screen!).*  
>>>>> >  
>>>>> >  
>>>>> >  
>>>>  
>>>>  
>>>>  
>>  
>>  
>>