

## Re: XP Security Center Question

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-09/15064.html>

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**From:** Myron J. Mandell (*anonymous\_at\_msn.com*)

**Date:** 09/12/04

Date: Sat, 11 Sep 2004 18:00:52 -0700

NO No No!!!

Don't reinstall it. It's working fine now, but I've seen too many screwed installations.

If you have NAV 2005, you should not be getting this message.

If you have NAV 2004, do a manual Live Update to get the applet that meshes with Security Center.

If you have NAV 2003 or earlier, Symantec is not providing the update. You can set Security Center's AV check to "I have AV software that I am monitoring myself" and it won't bother you any more..

Myron

"Dan" <spam-me@your-risk.com> wrote in message  
news:h3N0d.26476\$MQ5.15751@attbi\_s52...

> Thanks, I'll try that. What seems strange, is that if I click on the  
> security center icon, it says "Norton antivirus reports that it is  
> installed, but it's status is unknown". Then I click on the Norton icon,  
> and it shows that live update is running, that my dat files were updated  
> only 2 days ago, and and that all is well. It's just that XP isn't seeing  
> all of that info.

>  
> I'll try your suggestion. Thanks.

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>  
> "ykli845" <ykli845@discussions.microsoft.com> wrote in message  
> news:E8085200-B938-42E6-9206-429AF0C3947C@microsoft.com...  
>> Windows might not know that Norton is up to date. Try to reinstall it.

>>  
>> *"Dan" wrote:*  
>>  
>>> *I've upgraded to SP2 on two computers. No problems at all, but since I*  
>>> *upgraded I keep getting a notification that XP can't determine if my*  
>>> *virus*  
>>> *checker (Norton) is up to date and that the computers might be at risk.*  
>>> *It*  
>>> *is definately up to date on both machines.*  
>>>  
>>> *Anybody else getting that message?*  
>>>  
>>> --  
>>>  
>>>  
>>>

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