

microsoft.public.windowsxp.general: Ctrl–alt–delete no longer works!

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From: Lee (*anonymous_at_discussions.microsoft.com*)

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A bit of advice please on how to get out of this loop.

I was using my laptop yesterday, went away, screensaver kicked in, woke it up, tried CTRL–ALT–DELETE and nothing.

Powered off, powered on, get the old CTRL–ALT–DEL log–in screen, press the keys, nothing. Its as if the 'help' link at the bottom right is permanently selected and thus is stopping me doing anything.

The symptoms are similar to the ones described here:
<http://support.microsoft.com/default.aspx?scid=kb:en–us;821432>

And they suggest upgrading to SP2, but how can I do that if I can't get in to actually connect to the internet to do so!

I've tried an alternative USB keyboard and Mouse, but no luck.

Any ideas?

thanks

Lee

(Sony Vaio Win XP Pro SP1)