

## Re: XP Won't even boot to Safe mode – help please?

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-09/11932.html>

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**From:** Malke ([malke\\_at\\_nospoonnotreally.com](mailto:malke_at_nospoonnotreally.com))

**Date:** 09/09/04

Date: Thu, 09 Sep 2004 05:17:22 -0700

KM wrote:

- > *I would say that the dog may have unseated something*
- > *inside the machine. You say it's a Compaq? I am not sure*
- > *how their help works, but I would suggest you get in*
- > *touch with them and ask for their assistance. If their*
- > *tech support is as good as Dell's, they will walk you*
- > *right through the process to re-seat whatever was knocked*
- > *loose when the dog ran into the machine.*
- >
- >

I agree with KM that something has been knocked loose. However, I wouldn't bother calling Compaq tech support. I'm sure you love your Dad, but this isn't something you can troubleshoot from 4 states away. Tell him to look in the Yellow Pages under Computer Repair and either take the machine to a good local shop or have someone come out and fix it. This is not something that can be fixed over the telephone with a user who is not computer-savvy.

Malke

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"Don't Panic!"