

Re: norton system works 2003---windows xp service pack 2?

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From: Dick Sutton (*RichardMSutton_at_comcast.net*)

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You know, I'm am annoyed about this issue. I bought my new PC in January of this year and it came installed with Norton 2003 (90 day trial). I was pleased with the product, so in April I signed up for a year's subscription. Subsequently, they come out with ver 2004 (I know, progress). But now they say they aren't going to support versions previous to 2004 for SP2? What's wrong with this picture?

Yes, I know I can continue to use my system as before. But the point is: why should I have to! I paid money for a subscription and that means I'm an active customer. They need to fix this! The program isn't a year old!

I'm very disappointed with Symantec. They deserve to treat their customers better. The only way to get their attention is to hit them on their bottom line. Next time I purchase a product, it won't be Symantec: their reputation for support precedes them.

Dick Sutton

"MrB" <brooksro@REMOVEALLCAPSadelphia.net> wrote in message news:OgdmMoTIEHA.3564@TK2MSFTNGP14.phx.gbl...

> *From what I have read, they will not be updating older than 2004. No big deal. I have Norton set to automatically update and I know its status all the time. I really don't need the Security panel to watch it for me.*

>

> *"Aaron Epstein" <aaronep@pacbell.net> wrote in message news:8cf398a0.0409071614.1ab35dd8@posting.google.com...*

>>*I have downloaded & installed service pack 2". Already installed is Norton Systemworks 2003 which contains Norton Anti Virus.*

>>

>>*Unfortunately, Windows XP Security Center gives a RED message saying that*

>>*Norton Anti Virus is not recognized.*

>>

>>*I went to Symantec's website which says they have a WMI Patch that can be*

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>> *downloaded for Norton System Works 2004, but nothing about earlier*

>> *versions of Norton System Works.*

>>

>> *Does anyone know if there is available a WMI for Norton System Works*

>> *2003?*

>>

>> *best, Aaron*

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