

RE: Please help! Im close to trashing the computer

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-08/26505.html>

From: d_shelton1975 (sexyemerald69_at_yahoo.com(donotspam))

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Thanks to those who responded with helpful information. And to that guy that said for me to suck it up and do back up on disks. At the time I had no money to purchase any disks, therefore I was not able to do backups. You never know what situation a person is in, so you should not try downing people. You know what they say about assuming. You make an a** out of you.

"d_shelton1975" wrote:

> I noticed how sluggish the computer was processing. So I ran Adaware and got
> results, cleaned that. I ran Spybot search & destroy, I received an error
> message. So I uninstalled the program and reinstalled it, I did the updates.
> I did a run and problems came up along with a funny message that I have
> never seen before. So I chose to fix the problems. I closed the program and
> noticed no difference in the computer. So I ran my McAfee. I kept receiving
> a error message. So I installed AVG. I ran this program it found a virus.
> This is the message: Trojan horse downloader.wren.f is found in file;
> c:\windows\downloaded program files\tetra.dll
> I was given the option of sending it to the vault, so I did. I tried
> running McAfee again, the program gets to the windows file and the program
> closes. I am not able to retry unless I restart the computer. I tried to
> clean my disk, the computer crashes. The tech at McAfee and I tried to find
> some info on this virus, we were only able to find something on it at Spybot
> search and destroy. It said that it is a hybrid virus, trojan and spyware.
> I am being told that I will have to reformat my hard drive, I dont want to do
> this. I also dont remember what to do. I also need to mention I tried using
> the stand alone scanner provided by McAfee, Stinger. I get error messages or
> either the computer crashes. Please Help someone!