

update on SP2 right-clicking problem

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Hi everyone. I've got XP Pro on a Dell Latitude D600. I posted a couple days ago to report that after I loaded SP2 the Explorer process (not IE) would crash every time I right-clicked on any file. (You can search the group based on my last name to find the previous post.)

Anyway, I have progress of sorts to report. DivX wasn't the problem. (As far as I can tell, I don't have DivX installed.) I traced the problem with right-clicking on files to a context menu item added by a file encryption utility — SecureIT from Cypherix. The program works under SP2, but for some bizarre reason, the context menu item crashes Explorer. So editing the context menu (by editing the Registry under HKEY_CLASSES_ROOT/*\shellex\ContextMenuHandlers) solved that problem.

Part of the problem is sticking around, however. I can now right-click on any file or shortcut to a file, but Explorer still crashes when I right-click on folders. I've tried the same systematic deletion of options under HKEY_CLASSES_ROOT\Folder, but I've deleted just about everything under there and haven't solved the problem yet. So, anyone have new suggestions (or other places in the Registry to look for context menu items that would only appear on folders)?

Thanks.

BTW... to any MS people that might read this, I like SP2— I just wish there weren't so many gotchas.