

# XP Problems

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-08/13261.html>

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OK, way to rant.

If you have any interest in fixing this problem, save your data off your hard drive, restore the original software config on your computer, check with the computer manufacturer, the manufacturers of important peripherals, and the creators of any important software programs, to insure that compatibility with XP, and then try to upgrade.

The bottom line is that upgrading your operating system is a big deal. You can't just plow into it and then get angry because not every consumer PC, peripheral, or software program is compatible.

Your company has no problems with its computers because it does the research before it attempts big changes.

And why is it that you think Linux is going to change the nature of progress (i.e. compatibility of old stuff with new stuff) or the nature of people (i.e. tech support's inclination to pass the buck)?

>-----Original Message-----

>*I purchased Windows XP home, full, version about four months ago. It has never worked right. I could never find the driver for my printer and got bounced back and forth from HP to Microsoft to HP, never getting a straight*

>*answer. I finally tried to reinstall XP. The computer locked up and, now, keeps restarting. I have had no access to my computer for over a month. I cannot access my hard drive, my OS doesn't work, and I've never been able to use my printer since installing XP.*

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>*Because of all the problems with Microsoft, seeming to be the target for viruses, worms, etc., a company I work with*

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>has gone to LINUX and has experienced no problems. Since  
>July 12, I've tried this site with no help. I believe it  
>will be cheaper to buy a LINUX OS and a new hard drive  
>than to have my computer repaired. I'm going to ask the  
>IS people, at the company I work with, if they have  
>similar problems. We have over 3,000 employees, most  
>using computers.  
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