

Re: win xp start up problems

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-08/0672.html>

From: Malke (malke_at_nospoonnotreally.com)

Date: 08/01/04

Date: Sat, 31 Jul 2004 18:49:43 -0700

matt wrote:

> *i had to reinstall windows because i couldn't get into it*
> *not even in safe mode that was on the 23rd of this month.*
> *now anytime i install something and it has my restart the*
> *computer will not open into windows i can get into safe*
> *mode but not into regular windows. i can't find any virus*
> *so what is the problem. i tried a system restore once and*
> *it worked but once i restarted it the same problem started*
> *again i need major help*

Unfortunately, there isn't any way to tell what the problem is from the few details in your post. It is possible that you have hardware problems. Here are some generic hardware troubleshooting steps:

1) open the computer and run it open, cleaning out all dust bunnies and observing all fans (overheating will cause system freezing); 2) test the RAM – I like Memtest86 from www.memtest86.com – let the test run for an extended (like overnight) period of time – unless errors are seen immediately; 3) test the hard drive with a diagnostic utility from the mfr.; 4) the power supply may be going bad or be inadequate for the devices you have in the system; 5) test the motherboard with something like TuffTest from www.tufftest.com. Testing hardware failures often involves swapping out suspected parts with known-good parts. If you can't do the testing yourself and/or are uncomfortable opening your computer, take the machine to a good local computer repair shop (not a CompUSA or Best Buy type of store).

Malke

--

MS MVP - Windows Shell/User
Elephant Boy Computers
www.elephantboycomputers.com
"Don't Panic!"