

## Re: Windows XP startup problem

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-07/8985.html>

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**From:** Malke (*malke\_at\_nospoonnotreally.com*)

**Date:** 07/09/04

Date: Fri, 09 Jul 2004 05:59:39 -0700

Alex J (IS) wrote:

> *What more info do you need??*  
>  
> *I have just experienced the same behaviour exactly as indicated by*  
> *Pete.*  
>  
> *The only difference is I have do not have a laptop but a generic box*  
> *with xp Pro.*  
>  
> *It had been working just fine until this afternoon.*  
>  
> *Attempts to boot to safe mode does not work it hangs as Pete*  
> *describes.*  
>  
>  
>> *Peter Maczik wrote:*  
>>  
>>> *I have a startup problem with Windows XP. It will boot up*  
>>> *to blue screen with the Windows logo and my mouse cursor*  
>>> *active. I managed to get to the boot menu and tried to*  
>>> *boot to safe mode and it end up the same place. I have an*  
>>> *HP laptop so I don't have the Windows XP home addition*  
>>> *disk. I was wondering. My Daughter has the same laptop*  
>>> *and would I be able to make a boot cd from her system to*  
>>> *get access to my hard drive?*  
>>>

The Stop Error would be useful because then you could troubleshoot it more specifically. Here's a link for troubleshooting Stop Errors:  
<http://www.aumha.org/win5/kbestop.htm>

Knowing what changed between the time things worked and the time they didn't. New hardware? New software? Power outage?

Other than that, I'd run some hardware diagnostics starting with a RAM test and including a hard drive test and if all the hardware looks

microsoft.public.windowsxp.general: Re: Windows XP startup problem

good, try a Repair Install.

Malke

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MS MVP - Windows Shell/User  
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[www.elephantboycomputers.com](http://www.elephantboycomputers.com)  
"Don't Panic!"