

microsoft.public.windowsxp.general: Re: problems with fast user switching

Re: problems with fast user switching

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-07/18387.html>

From: Wesley Vogel (123WVogel955_at_comcast.net)

Date: 07/18/04

Date: Sun, 18 Jul 2004 18:57:34 GMT

Dan,

When You Log Off, Windows XP Displays the Logon Dialog Box on a Black Screen Instead of on the Welcome Screen

<http://support.microsoft.com/default.aspx?scid=kb:en-us:817164&Product=WinXP>

Last Reviewed: 7/16/2003 That's almost a year ago. Hmm...

[[To resolve this problem immediately, contact Microsoft Product Support Services to obtain the fix. For a complete list of Microsoft Product Support Services phone numbers and information about support costs, visit the following Microsoft Web site:

<http://support.microsoft.com/default.aspx?scid=fh:EN-US:CNCONTACTMS>

NOTE: In special cases, charges that are ordinarily incurred for support calls may be canceled if a Microsoft Support Professional determines that a specific update will resolve your problem. The typical support costs will apply to additional support questions and issues that do not qualify for the specific update in question.]]

Support Options

<http://support.microsoft.com/default.aspx?scid=fh:en-us:prodoffer33a&sd=GN>

E-mail Support

Phone Support

Have your product id (PID) ready before calling.

If you call or E-mail them, make sure you mention KB817164 so you do not get charged!!

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Hope this helps. Let us know.

Wes

In news:CC7420FC-D4A1-4FFF-AC37-FD66C4FC0DB5@microsoft.com,

darqi <darqi@discussions.microsoft.com> hunted and pecked:

> Thanks again Kelly, but none of those items yields anything for me.

> I came across one MS Knowledgebase Article, 817164, which talks about

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> getting the logon screen with a black background(which is the case
> for me). They say you have to either contact MS for a patch or wait
> for the next Service Pack. I'm thinking this might be the issue I've
> got. Are you familiar w/this one?
>
> Dan
>
> "Kelly" wrote:
>
>> I read way too many posts/threads in a day. So hold on here and we
>> are going to start over. Without re-reading this thread:
>>
>> 1. Are you part of a domain? If yes, this will never work.
>> 2. If no, Control Panel/User Accounts: Change the way users log
>> on.....check both boxes.
>> 3. If you are initiating Switch User from the Task Manager.....
>> 4. Go to Start/Run: control userpasswords2/Advanced and uncheck
>> Secure Logon.
>> 5. Note: That setting will get you the locked message.
>> 6. Offline Files: When the message appears, click ok and then
>> uncheck the Enable Offline Files check box.
>>
>> --
>> All the Best,
>> Kelly
>>
>> Microsoft-MVP Windows® XP
>> 2004 Windows MVP "Winny" Award
>>
>> Troubleshooting Windows XP
>> <http://www.kellys-korner-xp.com>
>> http://www.kellys-korner-xp.com/xp_tweaks.htm
>>
>> Taskbar Repair Tool Plus!
>> <http://www.kellys-korner-xp.com/taskbarplus!.htm>
>>
>>
>> "Kelly" <kelly@mvps.org> wrote in message
>> news:ufGnlAFbEHA.3664@TK2MSFTNGP12.phx.gbl...
>>> Go to Start/Run and type in: services.msc
>>> Scroll down to Terminal Services and make sure it is Started.
>>>
>>> Restore Fast User Switching (Line 34)
>>> http://www.kellys-korner-xp.com/xp_tweaks.htm
>>>
>>> Tips:
>>>
>>> Add Switch User to the Start Button and Right Click (Line 44)
>>> http://www.kellys-korner-xp.com/xp_tweaks.htm
>>>
>>> Super Fast Switcher PowerToy (Winkey + Q) Line 34
>>> http://www.kellys-korner-xp.com/xp_tweaks.htm
>>>
>>> --
>>> All the Best,
>>> Kelly
>>>
>>> Microsoft-MVP Windows® XP
>>> 2004 Windows MVP "Winny" Award
>>>
>>> Troubleshooting Windows XP
>>> <http://www.kellys-korner-xp.com>

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>>> http://www.kellys-korner-xp.com/xp\_tweaks.htm
>>>
>>> Taskbar Repair Tool Plus!
>>> http://www.kellys-korner-xp.com/taskbarplus!.htm
>>>
>>> "darqi" <darqi@discussions.microsoft.com> wrote in message
>>> news:611E7C93-4F0C-4A50-A884-22294CB74424@microsoft.com...
>>>> For some reason my WinXP Pro system recently disabled Fast User
>>>> Switching. When I tried to re-enable it, I was first told I needed
>>>> to disable offline files, which was quite a surprise because I
>>>> never consciously enabled them. After disabling offline files, the
>>>> control panel lets me enable Fast User Switching, but everytime I
>>>> try to switch between users I get the Unlock Computer Dialog
>>>> saying that the computer has been locked by (current user) and I
>>>> need to unlock it. It asks for user name and password. Since none
>>>> of the accounts on this box have passwords, I just hit return and
>>>> it kicks me back into my user account.
>>>>
>>>> The only way to successfully switch users is to log off of one and
>>>> onto another. Also, I've set the Welcome screen interface to be
>>>> ON, but it still gives me the old style logon window with the
>>>> input fields for user name and password.
>>>>
>>>> Anyone know why it keeps thinking the computer is locked when I
>>>> try to switch users? Any help would be way appreciated..
```