

Re: copy, paste, tiny mobile phone icon

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-07/17991.html>

From: Rob Schneider (*rmschne_at_removetheones_b1e1e1b.net.net*)

Date: 07/18/04

Date: Sun, 18 Jul 2004 08:29:04 +0100

But you **are** running **special** software specific to the mobile phone, and interestingly, you get a tiny mobile phone icon as being the symptom of the problem. I'm also not sure that Bluetooth is something provided by native XP ... maybe it is.

Did you try un-intalling this 3rd party software --- completely --- to see if the problem disappears.

Perhaps they write their software to the same quality standards as they provide support?

Hope this is useful to you. Let us know.

rms

Dominic wrote:

> *Yes, luckily I started getting a reply or two over there. My problem persists though. I'm not running any special mobile phone software that should be interfering. The two programs that run are a bluetooth connectivity monitor (waits for bluetooth devices) and a sony ericsson synchronization monitor (waits for infrared devices).*

>

> *Neither program has any settings or anything, so it's a bit confusing. Perhaps I should ask sony ericsson support about this, but their support, for lack of a better word, sucks.*

>

> *Thanks for your help,*

> *Dominic*

>

> *"Rob Schneider" wrote:*

>

>

>> *There are replies to you questions on the office newsgroup where you*
>> *previously posted.*

>>

>> *Also, in addition to trying Paste Special, as I suggested to you in this*
>> *other forum, read the Help file or other documentation for your mobile*
>> *phone software. It is surely this which is controlling this "feature".*
>> *Or look on the vendor's web site for support questions (probably won't*

microsoft.public.windowsxp.general: Re: copy, paste, tiny mobile phone icon

>>*be of great use, but thought I would suggest anyway).*

>>

>>*I don't think this really has anything to do with Office or XP and is
>>fully controlled by the 3rd party software you have installed. You can
>>test this hypothesis by uninstalling this software and then see if the
>>problem continues.*

>>

>>*Hope this is useful to you. Let us know.*

>>

>>*rms*

>>

>>

>>

>>

>>*Dominic wrote:*

>>

>>>*Thank you, Kelly. I will research this possibility. I do have mobile phone software installed.*

>>>

>>>*"Kelly" wrote:*

>>>

>>>

>>>

>>>>*No problem. This is sounding like a mobile phone tool program of some sort.*

>>>>*For example, this one offers:*

>>>>

>>>>*"Save time – copy and paste the text you need from files or e-mails to send
>>>>by SMS, instead of typing a completely new message."*

>>>>

>>>>*Which would produce a mobile phone icon as an option to send to.*

>>>>*<http://www.bvrp.com/ENG/products/mobilePhoneTools/feature.asp>*

>>>>

>>>>*Good luck!*

>>>>

>>>>--

>>>>*All the Best,*

>>>>*Kelly*

>>>>

>>>>*Microsoft–MVP Windows® XP*

>>>>*2004 Windows MVP "Winny" Award*

>>>>

>>>>*Troubleshooting Windows XP*

>>>>*<http://www.kellys-korner-xp.com>*

>>>>*http://www.kellys-korner-xp.com/xp_tweaks.htm*

>>>>

>>>>*Taskbar Repair Tool Plus!*

>>>>*<http://www.kellys-korner-xp.com/taskbarplus!.htm>*

>>>>

>>>>

>>>>*"Dominic" <Dominic@discussions.microsoft.com> wrote in message*

>>>>*news:52E63278–3FD8–4827–9527–B1FF327B16BA@microsoft.com...*

>>>>

Re: copy, paste, tiny mobile phone icon

>>>>
>>>>>Thanks for the reply, Kelly.
>>>>>
>>>>>I have posted my question in an office newsgroup but they don't seem to be
>>>>>read
>>>>>much. Plus, since my problem seems linked to the clipboard and spans
>>>>>across not
>>>>>only office apps but also things like internet explorer when using a
>>>>>TextRange, I
>>>>>thought it would also be appropriate to continue to search for a solution
>>>>>here.
>>>>>
>>>>>I'm still stumped, as are countless of other people with this same
>>>>>problem. I can't
>>>>>seem to find any information about it on microsoft's knowledge base.
>>>>>
>>>>>Any help is appreciated,
>>>>>Dominic
>>>>>
>>>>>"Kelly" wrote:
>>>>>
>>>>>
>>>>>
>>>>>>Try one of the Office groups and good luck!
>>>>>><http://support.microsoft.com/default.aspx?scid=FH;EN-US:FAQS>
>>>>>>
>>>>>>--
>>>>>>All the Best,
>>>>>>Kelly
>>>>>>
>>>>>>Microsoft-MVP Windows® XP
>>>>>>2004 Windows MVP "Winnie" Award
>>>>>>
>>>>>>Troubleshooting Windows XP
>>>>>><http://www.kellys-korner-xp.com>
>>>>>>http://www.kellys-korner-xp.com/xp_tweaks.htm
>>>>>>
>>>>>>Taskbar Repair Tool Plus!
>>>>>><http://www.kellys-korner-xp.com/taskbarplus!.htm>
>>>>>>
>>>>>>
>>>>>>"Dominic" <Dominic@discussions.microsoft.com> wrote in message
>>>>>>news:13FDA92C-A7F6-49E6-9A4C-367E434C05D6@microsoft.com...
>>>>>>
>>>>>>
>>>>>>>This happens in office applications.
>>>>>>>I'll copy some text and go to paste it into the office app.
>>>>>>>Instead of the expected text getting pasted, a tiny icon of a mobile
>>>>>>>phone
>>>>>>>appears instead.
>>>>>>>If I copy and paste the exact same thing again, it works on the 2nd

microsoft.public.windowsxp.general: Re: copy, paste, tiny mobile phone icon

>>>>>>>try.

>>>>>>>

>>>>>>>*I have found that others have this exact same problem:*

>>>>>>><http://forums.itweek.co.uk/thread.jsp?forum=12&thread=29216>

>>>>>>><http://www.tweaknews.net/forum/viewtopic.php?t=2770>

>>>>>>>

>>>>>>>*Nobody seems to know the cause.*

>>>>>>>

>>>>>>>*Any ideas? And before you answer with the typical "spyware" response,*

>>>>>>>*please know that I am completely spyware free.*

>>>>>>>

>>>>>>>*Thanks in advance,*

>>>>>>>*Dominic*

>>>>>>>

>>>>>>>

>>>>>>>

>>>>>