

microsoft.public.windowsxp.general: Re: Think you know your stuff?? try this one!

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**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-06/30278.html>

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**From:** Shenan Stanley (*news\_helper\_at\_hushmail.com*)

**Date:** 06/30/04

Date: Wed, 30 Jun 2004 00:04:16 -0500

Jeff wrote:

> *I'm working on my father-in-laws laptop. The modem dials, but cannot  
> connect to anything. I get the "please check the number and try  
> again" message. I've uninstalled and reinstalled the modem, updated  
> the drivers, tried every possible speed, tried modifying the  
> initialization command and it just wont connect. I tried using  
> HyperTerminal as well. Here's the kicker: if I pick up a phone and  
> get a dial tone-then sign on using his dial up it connects and works  
> fine! I like to think I know my way around pc as it's what I do for  
> a living, but this one got me stumped!!!! Need a fix!!!Rebuilding  
> the machine is an acceptable option, but now it's just a matter of  
> pride, you know?*

I hate to suggest it, but have you tried a different modem (hardware)?

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<- Shenan ->

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