

## Re: License code

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-06/30033.html>

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**From:** Ron Martell (*ron\_at\_onlinehelp.bc.ca*)

**Date:** 06/29/04

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"Erin" <anonymous@discussions.microsoft.com> wrote:

>When I turn my computer on it will not go past the  
>welcome screen for XP. Then it brings an error message  
>saying that my computer cannot recognize the license for  
>the computer. Do I need to Reinstall XP? Please help!  
>Thanks

Do you have Norton 2004 install? This type of problem seems to be fairly common among computers that are infected with the Norton 2004 virus//////// I mean which have Norton 2004 installed.

Good luck

Ron Martell Duncan B.C. Canada

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Microsoft MVP

On-Line Help Computer Service

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"The reason computer chips are so small is computers don't eat much."