

## Re: Registry/Configuration Error vmm32.vxd & ifshlp.sys

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-06/26193.html>

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**From:** Kelly (*kelly\_at\_mvps.org*)

**Date:** 06/26/04

Date: Sat, 26 Jun 2004 02:24:18 -0500

Previous reply by Ron:

Recurring instances of bad clusters are often a sign of impending total failure.

Go to the hard drive manufacturer's web site and download their drive diagnostic program and run it. That may tell you some more about the condition of the drive.

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All the Best,  
Kelly

Microsoft-MVP Windows® XP

2004 Windows MVP "Winny" Award

Troubleshooting Windows XP

<http://www.kellys-korner-xp.com>

Taskbar Repair Tool Plus!

<http://www.kellys-korner-xp.com/taskbarplus!.htm>

<anonymous@discussions.microsoft.com> wrote in message  
news:21b2401c45b08\$0891dee0\$a401280a@phx.gbl...

Thanks for the help. But i tried reinstalling xp (the  
upgrade version of home), and it tells me that there is  
no operating system on my machine :S

I tried reinstalling ME, but it tells me the cluster is  
bad...arrgh

>-----Original Message-----

>Again, these are not XP files. What is odd is that I  
have "never" seen an

>XP system boot with a Windows ME splash screen. That  
should have been a

>sign. I would suggest from here to reinstall XP again.  
Good luck!

>

>--

>All the Best,

>Kelly

>

>Microsoft-MVP Windows® XP

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>

>Troubleshooting Windows XP

microsoft.public.windowsxp.general: Re: Registry/Configuration Error vmm32.vxd & ifshlp.sys

```
>http://www.kellys-korner-xp.com
>
>Taskbar Repair Tool Plus!
>http://www.kellys-korner-xp.com/taskbarplus!.htm
>
>
><anonymous@discussions.microsoft.com> wrote in message
>news:2172e01c45a5f$7e70c850$a001280a@phx.gbl...
>110% positive I have XP installed. It was the Home
>edition Upgrade from ME.
>
>
>>-----Original Message-----
>>These are "not" XP files nor errors. Are you sure you
>>have XP installed?
>>
>>--
>>All the Best,
>>Kelly
>>
>>Microsoft-MVP Windows® XP
>>2004 Windows MVP "Winny" Award
>>
>>Troubleshooting Windows XP
>>http://www.kellys-korner-xp.com
>>
>>Taskbar Repair Tool Plus!
>>http://www.kellys-korner-xp.com/taskbarplus!.htm
>>
>>
>>"Caal" <dubb78@hotmail.com> wrote in message
>>news:20aba01c45990$bf97dd20$a101280a@phx.gbl...
>>>I received an error message the other day after
>>> restarting my computer. It asked to go into safe mode
>>>or
>>> load normally. I choose safe mode and it came up with:
>>>
>>> The following file is missing or corrupted:
>>> C:\Windows\Ifshlp.sys
>>>
>>> The following file is missing or corrupted:
>>> C:\Windows\System\Vmm32.vxd
>>> Type the name of the Windows loader (e.g.,
>>> C:\Windows\System\Vmm32.vxd
>>>
>>> I also get the error message which says "Windows has
>>> detected a registry/configuration error. Use SCANREG
>>>to
>>> correct this error."
>>>
>>> I have tried booting from a boot disk and using the
>>> scanreg as described in "Microsoft Knowledge Base
>>> Article - 183887" but it says it cannot locate the
>>> file
>>> or does not exist. I have also tried restoring the
>>>system
>>> from the command prompt and it tells me the file
>>> cannot
>>> be loaded (%systemroot.) command.
>>>
>>> I went as far as putting in the WIN ME disc that is
>>>for
```

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>>> reinstallation of Windows. But when I go to reinstall
>>> Windows, it tells me the system already exists. What
is
>>> weird is that my operating system is XP and on boot
up,
>>> the Win ME logo comes up then goes to the safe
>>> mode/normal load screen. I upgraded about a year ago
>with
>>> the XP Home Upgrade. I tried inserting the Upgrade
disc
>>> for XP and reinstalling, but the message I get there,
>is
>>> that there is "no operating system."
>>>
>>> Is there anything that can be done to get my machine
up
>>> and running? If I have to reinstall Windows, I can do
>>> that..but it won't let me do it either way. My only
>>> concern is that my data on the drive is not lost when
I
>>> reinstall or fix the problem.
>>>
>>> Can anyone suggest any more ideas or provide a
solution
>>> to my problem?
>>>
>>> Thanks in advance!!!
>>>
>>
>>
>>.
>>
>
>
>.
>
```