

microsoft.public.windowsxp.general: pinned start menu shortcuts disappear

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On a brand new Win XP Pro install (OEM from Alienware), when I make a user (admin role) or use the built-in Administrator account, anything I add/remove to the start menu –using the XP style one– does not stay if I log off or restart. They only appear when I switch to Classic start menu. I already checked to make sure it wasn't due to reg entries (and nothing configured in Group Policy). I even went into Documents and Settings to paste them from the profile's program folder back up a level to no avail.

Any ideas?