

## Re: "Microsoft Visual C++ Runtime Library" Error

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-05/7928.html>

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**From:** Malke (*malke\_at\_nospoonnotreally.com*)

**Date:** 05/07/04

Date: Fri, 07 May 2004 14:04:19 -0700

JHB wrote:

> *Please help. Everytime I start my PC, the following box*  
> *and message come up:*  
>  
> *Microsoft Visual C++ Runtime Library*  
>  
> *Runtime error*  
>  
> *Program:C\Program Files\Common files\Symantec*  
> *Shared\ccEvtMgr.exe*  
>  
> *R 6025*  
>  
> *-pure function call*  
>  
> *I can close this box and proceed without any further*  
> *interruptions. I tried to get to the Symantec site, but*  
> *keep getting refused. Also, I did have a "wasser32"*  
> *problem, but was able to download the patch and cleanup.*  
> *So now that's gone, but I still have this problem, which*  
> *started with the Wasser problem.*  
>  
> *From your description of the problem, I believe your computer is not*  
> *completely virus-free. In order to get to the Symantec website and run*  
> *Live Update for your Norton Antivirus, check your hosts files.*

Go to XP's Search and set the preferences to Advanced, to look in hidden files. Then search for "hosts" without the quotes. You'll get several hosts files and several lmhosts files. Double-click on a file to open it, and you'll get the dialog box from Windows asking how to open it. Choose "select from a list", select Notepad, and make sure the little box for "always use this program to open files of this type" is *\*not\** checked. Now look at the hosts file – the only entry in there should be:

127.0.0.1 localhost

microsoft.public.windowsxp.general: Re: "Microsoft Visual C++ Runtime Library" Error

Be sure to scroll all the way down to the bottom of the window if there is a scrollbar. If you see anything except the above entry, delete it and Save. Do this for each file you found. Now you should be able to use Live Update to update NAV's virus definitions and do a full scan.

Malke

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MS MVP - Windows Shell/User  
Elephant Boy Computers  
[www.elephantboycomputers.com](http://www.elephantboycomputers.com)  
"Don't Panic!"