

Re: USB 2.0

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From: Unknown (*Unknown_at_Somewhere.Kom*)

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First, where did you get the external CDRW unit? Didn't a driver CD come with it? Most devices that attach via USB require the driver be installed before attaching the device cable.

What is the name of the driver you say is in the system32/drivers folder?

"Mark Higdon" <md.higdon@comcast.net> wrote in message news:835701c431f8\$0eef22e0\$a101280a@phx.gbl...

>
> *I have a Pentium 4 Compaq d310 xp desktop system. I have*
> *a Benq external CDRW drive which is plug and play high*
> *speed USB 2.0. The computer will not install it*
> *automatically as it should when you connect the USB.*
> *It asks to install the driver but does not find it. I*
> *verified that the drivers are in the Windows\system32*
> *\drivers folder but it still fails to install. I also*
> *copied the drivers from an exact system where the USB*
> *worked and it still didn't install. There are no yellow*
> *or red ! warning in device manager, The USB host*
> *controllers device and drivers have no warning or errors.*
> *The Benq also installs just fine on the other exact*
> *system.*
>
> *Any suggestions other than reimaging would be greatly*
> *appreciated.*
>
> *Thanks,*
> *Mark*