

Re: Printer prints wrong colour(s)

Source:

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From: david_kelsey (*david_kelseyNOSPA_at_hotmail.com*)

Date: 05/03/04

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Thanks Yves. The new driver automatically uninstalls the old one on the Epson. I haven't changed the driver on the HP because that doesn't seem to be the problem. I can't believe that drivers on both printers would fail simultaneously in the same way. The test page on the HP also gives the wrong colours for the Windows Logo. At the moment, the Epson is still only printing garbage.

David

Yves Leclerc wrote:

> *Before re-installing XP, I would try to remove and re-install the
> printer drivers (You did not mention that you removed the printer
> drivers first.).*
>
> *Reboot between the removal and re-install.*
>
>
> *"david_kelsey" <david_kelseyNOSPA@hotmail.com> wrote in message
> news:OqvftaSMEHA.1392@TK2MSFTNGP09.phx.gbl...*
>> *Suddenly, after doing a normal print of a photo, my Epson 750 Photo
>> printed the next one in just red. I changed cartridges, and tried
>> again, and it printed in just green. Tried on my HP 720C, and got
>> the same thing, except the print was purple. Various error messages
>> arose - 0(0x0), 28(0x1c), 1223 (0x4c7) in event viewer, and the
>> management console showed similar errors. Nothing appears on the MS
>> KB, or in my lists of Windows error messages that is of any use
>> whatsoever. Because the problem occurs on both printers (and from
>> both Photoshop 6 and Photoshop Elements using the same photo and
>> another one), could it be a problem with Windows Printing System?
>> I've restored to yesterday, before the problem, but that did not fix
>> it. I've also tried installing the Epson again, with no change.
>> I've tried disabling the print spooler in management, and then re-
>> enabling it, as suggested by MS - no difference. Would reinstalling
>> or repairing XP do the trick? I have SP1 on a separate CD.
>>
>> *Any and all suggestions would be much appreciated.*
>>*

microsoft.public.windowsxp.general: Re: Printer prints wrong colour(s)

>> *David Kelsey*