

microsoft.public.windowsxp.general: Re: computer crashed – need help!!!

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-05/30473.html>

From: Kenny (hotmail_at_coldmail.com)

Date: 05/30/04

Date: Mon, 31 May 2004 02:40:55 +0300

Have you tried logging on to safe mode?
Perhaps you can enter your account that way

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Hope this helps. Let us know.

Kenny S

foksot2004 at hotmail.com

www.computerboom.net

"hayley" <xxstarsfall@hotmail.com> wrote in message

news:1524701c4469c\$4fab37c0\$a601280a@phx.gbl...

> ummmm yesterday i was on my computer perfectly fine but
> then i uninstalled an annoying web tool bar and it
> prompted me to restart my computer to finish the
> uninstallation. when i tried to get back on my computer
> it took me to the welcome screen is where my icon is that
> says hayley. i clicked on it, it took me to my desktop
> picture and then it took me right back to the welcome
> screen and said i was being logged off.

>

> i tried repairing my xp professional but i don't know the
> administrator password so i can't get passed that step.
> then i tried to re-install xp and i got some manifest
> error saying one of the files needed to complete the
> installation was missing.

>

> i have a back up ghost version of my harddrive but i
> really don't want to use this because all of my files
> will be erased. and it will take months to get it all
> back. is there a way to access ms DOS and try and save
> some of my files? or is there a way to get the
> administrator password? ANY HELP WOULD BE APPRECIATED. I
> HAVE EXAMS COMING UP IN ABOUT A WEEK, AND THERE WAS STUFF
> ON THERE I REALLY NEED TO ACCESS.

Outgoing mail is certified Virus Free.

Checked by AVG anti-virus system (<http://www.grisoft.com>).

Version: 6.0.692 / Virus Database: 453 - Release Date: 28/5/2004