

Welcome screen and other issues

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Since installing the updates recommended as protection against the Sasser worm, at start up, XP only shows the welcome screen sometimes. Other times it shows a log-on box on a black screen, and if I log on with this box, I don't have access to many programs and services including My computer, user profiles (through the control panel) or even the C drive.

A member of my family recently started using the log-off feature before shutting down – which I never used – so this problem may be associated with this support article: 817164.

Any help is appreciated.