

Windows XP Pro and GPO computer deployment of Office 2000 SBE OEM

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From: Joel Duffield (*anonymous_at_discussions.microsoft.com*)

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After deploying Microsoft Office SBE 2000 OEM via GPO to computers, the installation is listed as successful in the event log, however when a user logs in windows protection errors begin to pop up one after another. The exact error reads:

Files that are required for Windows to run properly must be copied to the DLL Cache.
Insert your Windows XP Professional Service Pack 1 CD now.

The only button that clears the message is hitting cancel. Then the message pops up again. In the event viewer however you can see that the warnings are being caused by different errors. Here is an example:

The system file c:\program files\common files\microsoft shared\web server extensions\40
_vti_bin_vti_adm\admin.exe could not be copied into the DLL cache. The specific error code is 0x000004c7 [The operation was canceled by the user.
]. This file is necessary to maintain system stability.

The path and specific file are different for each instance, however when you restart the computer the errors come in the same order again.

The computers are running XP Pro SP1 with the latest windows updates, and are members of SBS 2003 Domains and some are on SBS 2000 Domains. This does not occur if deploying with Office 2000 Pro instead of SBE.

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