

microsoft.public.windowsxp.general: Re: RPC terminated Unexpectedly, shutdown in 60 seconds

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-04/24885.html>

From: Phil \(\purplehaz\) (*I.fix.probs_at_for.you*)

Date: 04/27/04

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I can't imagine how any one that uses a computer still doesn't know about this as it was in all the papers, tv news, radio news, internet news.... etc.. for months.

ALWAYS run a firewall and anti-virus programs on your computer at all times.

You are infected with the Blaster worm virus.

To stop the rebooting/shutdowns, right click on the task bar, choose task manager, processes tab, look for msblast.exe. Highlight it and click end process. Then turn on the xp firewall.

To turn on the firewall: control panel, network and internet connections, network connections, right click your connection, properties, advanced tab, check the protect my computer box. Do this as quickly as you can once the desktop comes up. Then visit the sites below for the removal and patch info.

Symantec: removal info and removal tool

<http://securityresponse.symantec.com/avcenter/venc/data/w32.blaster.worm.html>

Also make sure to follow the links to the Microsoft pages for the patch or visit windows update for the patch after you remove it.

<http://support.microsoft.com/?kbid=823980>

<http://www.microsoft.com/security/incident/blast.asp>

Rob Thomas wrote:

- > *I really hope someone here can help me with this.*
- > *I have just recently got a newer computer with XP Home on*
- > *it. And, I'm reluctant to admit it, but my roommate has a*
- > *burnt copy of XP Pro on his computer, and we both have*
- > *this same problem.*
- >
- > *We have a dialup internet account, and periodically when*

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- > *connected it will give us the error I stated in the title*
- > *and then start the 1 minutes countdown and restarts the*
- > *computer on us.*
- >
- > *I saw an article on the Microsoft knowledge base about*
- > *this possibly being related to us connecting to a UNIX*
- > *server. I have a feeling our ISP uses one, cause this is*
- > *the only thing I can find that explains our problem.*
- >
- > *Is there anyway we can fix this on our own? I know I can*
- > *fix mine by contacting Microsoft and getting a fix, but is*
- > *there anything my roommate can do? will my patch for Home*
- > *fix his problem on Pro? I know Microsoft won't help him at*
- > *all, so I'm not even going to try lol.*
- >
- > *Thanks a million for any help you can provide.*