

## Re: Error Message NTDLL.LL

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-04/23360.html>

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**From:** Rick \ (rick\_at\_mvps.org)

**Date:** 04/26/04

Date: Mon, 26 Apr 2004 05:57:09 -0400

Hi,

Ok,

Do the same extraction as before, but also delete the copy of ntdll.dll found under C:\Windows\system32\dlldata first if it exists. And, instead of extracting from the installation disk, expand from here:

C:\Windows\ServicePackFiles\I386

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Best of Luck,

Rick Rogers aka "Nutcase" MS-MVP - Windows

Windows isn't rocket science! That's my other hobby!

<http://mvp.support.microsoft.com/>

Associate Expert - WinXP - Expert Zone

[www.microsoft.com/windowsxp/expertzone](http://www.microsoft.com/windowsxp/expertzone)

Win98 Help - [www.rickrogers.org](http://www.rickrogers.org)

<anonymous@discussions.microsoft.com> wrote in message

news:402101c42b42\$9d0fc9b0\$a401280a@phx.gbl...

> Hi Back,

>

> All I have done yesterday and today is email, surfing and

> Word documents Rick

>

>

>>-----Original Message-----

>>Hi,

>>

>>The one in the I386 folder and its subfolders is just

> for installing and

>>backup purposes, you don't actually need to replace

> those. What did you do

>>between yesterday and today?

>>

>>--

>>Best of Luck,

>>

>>Rick Rogers aka "Nutcase" MS-MVP - Windows

>>Windows isn't rocket science! That's my other hobby!

>><http://mvp.support.microsoft.com/>

>>Associate Expert - WinXP - Expert Zone

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>>Win98 Help - www.rickrogers.org
>>
>>"Skip Kister @discussions.microsoft.com"
>><anonymous@discussions.microsoft.com> wrote in message
>>news:3efe01c42b0d$aad63230$a601280a@phx.gbl...
>>> Hi Rick,
>>>
>>> I followed your instructions and your solution seemed
> to
>>> work...until today. I got the same error message. I
> had
>>> not received the error since I did the fix on April 22.
>>> (The fix also solved a problem that I was experiencing
>>> with another unrelated software program). As I noted
>>> before, this ntdll.dll is also located in I386
> \System32.
>>> Is it reasonable to think that your fix should apply to
>>> this file as well??
>>>>-----Original Message-----
>>>>Hi,
>>>>
>>>>Expand a new copy from C:\I386 to the system folder.
>>> Start/run msconfig,
>>>>click on "expand file" (general tab)
>>>>
>>>>File to expand: ntdll.dll
>>>>From: C:\I386
>>>>To: C:\Windows\system32
>>>>
>>>>Reboot when finished.
>>>>
>>>>--
>>>>Best of Luck,
>>>>
>>>>Rick Rogers aka "Nutcaser" MS-MVP - Windows
>>>>Windows isn't rocket science! That's my other hobby!
>>>>http://mvp.support.microsoft.com/
>>>>Associate Expert - WinXP - Expert Zone
>>>>www.microsoft.com/windowsxp/expertzone
>>>>Win98 Help - www.rickrogers.org
>>>>
>>>>"Skip Kister" <anonymous@discussions.microsoft.com>
>>>> wrote in message
>>>>news:280501c427fe$b6a660b0$a301280a@phx.gbl...
>>>>>I am experiencing a error when using MSN-9. It occurs
>>>>> randomly when using the email feature. It comes up as
>>>>> Mod
>>>>> Name NTDLL.LL I have XP Home with SP1a. The computer
>>>>> is
>>>>> only two weeks old. When I talk to the manufacturer,
>>>>> they tell me that they would have to re-install
>>>>> Windows.
>>>>> Is there any options here? I would hate to have to go
>>>>> through reinstalling all my programs and settings. I
>>>>> did
>>>>> a search and found the file in C:\I386, C:\I386
> \system
>>>>> 32, C:\Windows\system 32
>>>>>
>>>>>
>>>>>
>>>>>
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