

## Re: XP will not start keeps rebooting

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-04/10470.html>

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**From:** Rick \ (rick\_at\_mvps.org)

**Date:** 04/11/04

Date: Sun, 11 Apr 2004 09:39:27 -0400

Hi Dave,

You need to take ownership of them. Right-click the folder, select properties. Go to the security tab and click advanced. You can take control of the folders on the owner tab. For the security tab to appear in a WinXP Pro system, you must disable simple file sharing in the control panel/folder options/view tab. For a WinXP Home system, you must restart in safe mode and logon as administrator. More details here:

HOW TO: Take Ownership of a File or Folder in Windows XP [Q308421]  
<http://support.microsoft.com/?kbid=308421>

An additional note for WinXP Pro users: This procedure will not help you recover data if the files are encrypted. All you will be able to do is delete them. To recover encrypted files you will need the original encryption certificate or a Recovery Agent from the installation under which they were encrypted. Without one of these, the files are not recoverable.

Next time, do a repair installation rather than a reinstallation. See:  
<http://michaelstevstech.com/XPrepairinstall.htm>

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Best of Luck,  
Rick Rogers aka "Nutcase" MS-MVP - Windows  
Windows isn't rocket science! That's my other hobby!  
<http://mvp.support.microsoft.com/>  
Associate Expert - WinXP - Expert Zone  
[www.microsoft.com/windowsxp/expertzone](http://www.microsoft.com/windowsxp/expertzone)  
Win98 Help - [www.rickrogers.org](http://www.rickrogers.org)  
"Dave" <dkoppy03@aol.com> wrote in message  
news:1b03b01c41fc2\$a5257b30\$a401280a@phx.gbl...  
>I had to reinstall xp since it would not start, kept  
> rebooting itself. After reinstalling it, everything  
> appears to be working fine, however, I had to rename the  
> old xp files under windows2. Now I cant get access to  
> the files. is there anyway to move the saved files from  
> my documents to the new xp setup. I got to the folder my  
> documents but it will not allow me to open it. trying to  
> get my resume, and game levels saved.