

Windows XP Home boot problem

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Do you have a bootable floppy... or bootable CD?

>-----Original Message-----

>I have a Dell i8100 laptop with Windows XP Home. I did a XP critical

>update yesterday. Everything seems to be fine. It has Antivirus

>installed but expired long time ago. I just simply click to remind 15

>days later when asked to update. This evening there seems to be some

>error messages related to the Antivirus 2002 and a error report was

>generated and sent. I clicked to get to the Symantec website to renew

>subscription but decided to cancel. When I clicked cancel the dialog

>box was still there for me to click next so I click next and finished

>as if I had renewed the subscription. Upon restart the laptop took a

>long time to boot with the usual drak screen with a bargraph and then

>the colorful XP screen. But it just go back to reboot again to the

>dark screen with a bargraph and then the color XP screen endlessly.

>I tried to boot to safe mode but the screen just listed one file name

>after another and then I think I saw a blue screen with fatal error

>and then it will restart again. Never been able to go to safe mode.

>Tried last know configuration. Also restart endlessly.

>Is there anyway I can boot to safe mode and then run system restore?

>The last thung I want to do is to re-install XP.

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>*What should I do?*

>*Thank you very much in advance.*

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