

Monitor keeps going to standby

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-03/6177.html>

From: Ron (*anonymous_at_discussions.microsoft.com*)

Date: 03/07/04

Date: Sat, 6 Mar 2004 19:35:22 -0800

I just purchased a Sony Desktop (Model PCVRZ40C) and a flat panel TFT Display. A problem has existed with this system since I first started using this system. I have sent 3 e-mails and talked to 7 different service reps at Sony about this problem and the problem still exists. The problem is that after 20-40 seconds, the display screen goes black, and appears to be in standby, because the monitor power light is on (green). The only way I can get the picture back is to turn the display off with the display on/off switch. I have to cycle the switch off & on several times before the picture will remain on. Each time I turn the display on the picture will come on for a few seconds, then the screen goes black. After cycling the switch several times the picture will remain on for another 20-40 seconds, then go black again, and I have to cycle the switch again to get the picture back. I have reset the BIOS to default values. Moved the display to different areas. No halogen or fluorescent lights are near the monitor. The monitor power plug is plugged in to a separate wall receptacle. I have tried the display with another computer running Windows ME and the problem does not occur. I have the power option properties set with everything set at "Never". I have also uninstalled and reinstalled the display adapter driver. This problem is very annoying to say the least. I also ran the monitor on a 10 year old computer with Windows ME and the monitor worked fine. The problem is in the desktop. Has anyone ever experienced this problem? Can anyone help. Any help would be very much appreciated. Sony has not let me take the system to a service center they keep telling me to call tech support. Please help. Thanks in advance.

Ron