

Re: HTML Help links broken

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-03/2364.html>

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Craig,

> 1) *Could I just run hhupd.exe and reinstall over the existing HTML Help?*

This won't work, unfortunately, because the HTML Help runtime components are protected system components in Windows 2000 and later. In order to upgrade the components you must install a Microsoft critical update or service pack. You'll receive an error message to this effect if you try to run hhupd.exe.

> 2) [...] *811630 does not show up as installed even though I have run > the install several times! Could this be a problem?*

The 811630 update should definitely provide the solution to the problem, which is described in Knowledge Base article 822989.

<http://support.microsoft.com/?kbid=822989>

> 3) *This seems like a problem of a missing or corrupted key in the registry.*

You're right; this is a registry problem. The cumulative security patches for Internet Explorer mentioned in KB article 822989 break the registry entries for the HTML Help ActiveX control, which is the component that ought to be invoked when you click a hyperlink of the type mentioned.

I'm not sure if it will fix the problem, but you could try unregistering and then re-registering the HTML Help ActiveX control by opening a Command Prompt window and entering these two commands:

```
regsvr32 /u <drive>:\windows\system32\hhctrl.ocx
regsvr32 <drive>:\windows\system32\hhctrl.ocx
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Pete (Microsoft Help MVP)