

Remote procedure call terminated unexpectedly

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-03/15370.html>

From: Ian (*anonymous_at_discussions.microsoft.com*)

Date: 03/16/04

Date: Tue, 16 Mar 2004 10:41:30 -0800

Troubleshooting for a friend who reinstalled XP Home on his computer and now when the Logon screen appears and when he chooses the user name the desktop loads, BUT, a window then opens telling him to save all work, etc., with a message that states :

"Windows must restart because the Remote Procedure Call (RPC)Service terminated unexpectedly."

This is displayed for aprox. 60 seconds, then his computer reboots and the cycle continues endlessly. Short of formatting his drive and re-installing XP a 2nd time, is there a way to solve this.

Thanks,
Ian