

XP sp1 restart problem

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-03/1186.html>

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Hi All!

I have a cable modem, router and internet switch,
and PC powered by a UPS.

The problem is that the computer will go through POST,
load the OS, play the "startup music" and put up the desktop,
then it will blank the screen and start again.
It always starts the second time.

This does not happen every time I start the system.
It usually has a problem if I turned the power off to the UPS,
thereby turning off the cable modem and router,
or if it's the first time I start the system in several hours.

I looked at control panel-> administrative tools-> event viewer
and found this error message:

Event Type: Error

Event Source: Dhcp

Event Category: None

Event ID: 1002

Date: 3/1/2004

Time: 10:03:34 PM

User: N/A

Computer: PRIMARY

Description:

The IP address lease 192.168.1.100 for the Network Card with
network address xxxxxxxxxxxx has been denied by the DHCP
server 192.168.1.1 (The DHCP Server sent a DHCPNACK message).

For more information, see Help and Support Center at
<http://go.microsoft.com/fwlink/events.asp>.

is this the cause, or the result, of my problem, and any ideas on how to fix
it?

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Thanks
Stephan