

## Browser freezes up 20 seconds

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-03/0991.html>

---

**From:** Chloe (*anonymous\_at\_discussions.microsoft.com*)

**Date:** 03/02/04

Date: Mon, 1 Mar 2004 16:21:09 -0800

For two days now, my browser has not worked properly. When I load it, it goes to my homepage and loads rapidly and then freezes for twenty seconds. And every new page I try – the same thing.

I called my cable company – they looked at my modem and said I have great connection and nothing is wrong there and to try microsoft and download my browser again.

So I tried that and it began to install – then said something was wrong and to clear out cache. So I cleaned out temp files and history again and tried to install again and it let me. I restarted the computer and its still freezing. So I tried to reinstall the the browser again from the download at microsoft that I saved on the pc today and it said this time that it couldn't because the version I have on the pc is higher... this made no sense. So I don't even know if I actually installed the browser or not over my old one.

Here is my computer info:

Gateway  
pentium(R) 4 CPU 2.00GHz  
2.00 GH  
256 MB RAM  
Window XP  
Home Edition  
Version 2002  
Service pack 1

I use Comcast cable. I have spyware that has removed all my popups. I have disabled Kazaa from it. I do windows installs as they come up. I am not having problems anywhere else– not on messengers or on game sites – no lags or anything that would indicate a problem with my connection. The browser load fast – but then freezes. Nothing out of the ordinary has been done in the past two days to cause my browser to freeze up. Any suggestions of what I should try?