

Windows Update–Administrators only

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Error Text: Administrators Only

Problem Description: I can't do a windows update, I am the administrator, I have 'repaired' windows xp. When I try to do an update I can connect to the web site but when the site is searching my PC it says Administrators only.

> > > *I have tried some fixes from the microsoft web site but to no avail.*

> > *I do have a home network (just this dell and a second PC) but as far as I can see the selections on the network policies are all Ok to accept a Windows update.*

> *Trouble Shooting Steps: Various from the Microsoft web Site but to no avail.*

I have also tried the following but to no avail;

1. Click "Start," and then click "Run."
2. In the Open box, type regedit and then click "OK."
3. Locate and select the following registry key:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\WindowsUpdate

4. click "Edit," and then click "Permissions."
5. Click "Add," and then type "Everyone" in the dialog box that appears.
6. Click "Check Names," and then click "OK."
7. Select "Everyone" in the "Group or user names" list.
8. Under Permissions for "Everyone," select the "Full Control" check box in the "Allow" column. Note that the "Read" check box in the "Allow" column is now also selected.
9. Select each user, in turn, in the "Group or user names" list, and then verify that no check boxes are selected in the "Deny" column. Clear any check boxes that are selected in the "Deny" column.

10. Click "Advanced," and then select the "Replace permission entries on all child objects with entries shown here that apply to child objects" check box, and then click "OK."
11. Click "Yes" if you are prompted for confirmation.

NOTE: You should also check the firewall and the proxy server settings and configurations, or ask the appropriate administrator to do so.

You can work around this issue by adding the following to the exceptions list in the Internet

Options Proxy Settings:

Windowsupdate.microsoft.com
V4.Windowsupdate.microsoft.com
Download.Windowsupdate.com

To access the Exceptions settings.

1. Open Internet Explorer
2. Click "Tools," and then click "Internet Options."
3. Click "Connections," and then click "LAN Settings."
4. Click "Advanced" and add windowsupdate.microsoft.com to the exceptions list.

1. Open Internet Explorer, click "Tools" and then click "Internet Options."
2. Click "Advanced".
3. Scroll down until you see "Use HTTP 1.1 through Proxy Connections," and then select the check box.
4. Click "OK."
5. Close and restart Internet Explorer. You should now be able to connect to Windows Update.

Rename the subdirectory C:Windows\System32\Catroot2 to C:Windows\System32\Catroot2temp\
Restart the computer and then try to run Windows Update.