

Remote Procedure Call (RPC) shuts down computer

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-02/5512.html>

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Your computer is now infected with the W32.Blaster.Worm or one of its variants. This happened because you have not been using an internet connection firewall and have apparently neglected to install the critical updates available at the Windows Update website.

If your computer is constantly attempting to shutdown or reboot, quickly go to:

Start > Run and type: CMD , and hit enter.
This opens the Command Prompt window.

Then type: shutdown -a , and hit enter.

This should halt the rebooting problem.

Then immediately turn-on Windows XP's built-in Firewall:

<http://www.microsoft.com/security/protect/>

(To enable the built-in firewall, go to:

Control Panel, double-click Networking and Internet Connections, then click Network Connections. Right-click your connection, then

Click Properties, and on the Advanced tab, click the option "Protect my computer and network..." Note: the built in firewall only monitors incoming traffic not outgoing (ie spyware, trojans, etc.. you may have on your system).)

What You Should Know About the Blaster Worm and Its Variants

<http://www.microsoft.com/security/incident/blast.asp>

A tool is available to remove Blaster worm and Nachi worm infections from computers

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that are running Windows 2000 or Windows XP

<http://support.microsoft.com/?kbid=833330>

A security issue has been identified that could allow an attacker to remotely compromise a computer running Microsoft Windows and gain complete control over it. You can help protect your computer by installing this update from Microsoft.

<http://www.microsoft.com/downloads/details.aspx?>

FamilyId=2354406C-C5B6-44AC-9532-3DE40F69C074&displaylang=en

Above courtesy of MVP Carey

***Install a good firewall. ZoneAlarm is a free one you can install.

Install a good anti-virus program making sure you keep it's definitions up to date! ***

Microsoft Security Bulletin MS03-39

<http://support.microsoft.com/?kbid=824146>

What You Should Know About the Blaster Worm

<http://www.microsoft.com/security/incident/blast.asp>

Protect Your PC

<http://www.microsoft.com/security/protect/default.asp>

W32.Blaster.Worm a.k.a. W32/Lovesan.Worm

<http://www.symantec.com/avcenter/venc/data/w32.blaster.worm.html>

W32.Blaster.Worm Removal Tool

<http://www.symantec.com/avcenter/venc/data/w32.blaster.worm.removal.tool.html>

W32.Welchia.Worm a.k.a. W32/Nachi.Worm

<http://securityresponse.symantec.com/avcenter/venc/data/w32.welchia.worm.html>

W32.Welchia.Worm Removal Tool

<http://www.symantec.com/avcenter/venc/data/w32.welchia.worm.removal.tool.html>

>-----Original Message-----

>Remote Procedure Call (RPC) shuts down computer when I connect to the internet.

>This has only started following installation of a new

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primary hard drive and a brand new copy of XP home which includes the service pack.

>*There is no other software installed yet apart from my internet connections.* This happened within a few minutes of connecting to windows update.

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