

Re: need serious help

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2004-02/10769.html>

anonymous_at_discussions.microsoft.com

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howe do i reformat the hard drive, and thats the ohter issue the pc came with everything installed and they dont have the discs to re-install it any ideas it was there when the pc was installed originally but since we recovedred it

>-----Original Message-----

>Reformat the hard drive and reinstall everything from scratch.

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>"cal" <anonymous@discussions.microsoft.com> wrote in message

>news:152d801c3fa43\$3c32a250\$a401280a@phx.gbl...

>> hi a friend of mine was unfortunate enough to have the

>> mydoom and blaster virus after removing the mydoom virus

>> i attempted to get rid of the blaster but his pc shut

>> down and wouldnt load up properly the screen just went

>> blank and no start up page so we used the recovery disk

>> which seemed to work but when we went to use the pc on XP

>> on the start menu there are no programmes just email and

>> internet but nothing else and i have tried downloading

>> patches from microsoft but when i do this i get a message

>> saying that we need to download previous updates first

>> before activating the patch except we cant because of the

>> virus. I could really do with someones help is it

>> possible we have done something wrong. this is a major

>> problem

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