

# Re: Trying to dowload Pogo

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.games/2006-05/msg00058.html>

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- *From:* "Jimmy S." <nosp@xxxxx>
  - *Date:* Sun, 7 May 2006 22:12:22 -0400
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Hi vr holt,

Let's see if it's your Internet Explorer settings by adding Pogo to your trusted sites:

First: Close all IE windows, and then  
Click START > Control Panel (Switch it to Advanced view if it isn't already)  
Click Internet Options  
Click Security  
Click Trusted Sites  
Uncheck "Require server verification (https:)..."  
Add this web site: \*.pogo.com  
Click OK  
Click OK

Try Pogo again. If it still gives you a problem, exit Nortons or try the solutions at:  
<http://www.java.com/en/download/help/pogo.xml>

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Cheers, \*Windows\_XP\_MVP\_Shell/User\*  
Jimmy S. <http://mvp.support.microsoft.com>

Visit my MSN Zone.com and Gaming Help Site: <http://mvps.org/nibblesnbits>  
MS Games Help and Support Center: <http://support.microsoft.com/?pr=gms>  
My advice is donated "AS IS" without warranty; nor do I confer any rights.

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vr holt Wrote:

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| Thanks Jimmy: I followed your instructions for downloading and installing  
| JAVA. The little applet showed up in the "system tray" and I thought I had  
| it fixed. As soon as I shut down my browser and turn it back on its gone and  
| POGO says I don'w have JAVA. Java does not show up in the list of Programs,  
| but the JRE is in the {change or rewmove programs list).  
| I have Norton but I am not sure if I should just turn it off or delete  
| it.???Also have Spyware and AVG. Could these be a problem. You re the only  
| one who has gottne me this far and I thank you.,  
|

## Re: Trying to download Pogo

|| Hi vr holt,

|| Please pay special attention to Step B – as it included Pogo specific support.

|| Online games are usually developed using Flash, Java, or Virtual Machine.

|| The most likely solution to a problem with an online game is to install, upgrade,  
|| or reinstall the right one for the game site you're playing on.

|| A. For Zone.com games: Zone.com are converting most of their games for Flash  
|| to avoid the conflicts between the Sun Java system and Microsoft's Virtual Machine.  
|| Install Flash from: <http://sdc.shockwave.com/shockwave/download/frameset.fhtml>

|| B. Most other game sites still use Java. You can install Java and find more help  
|| tips at this webpage: <http://java.com/en/download/help/pogo.jsp>

|| C. If the online game still won't load, or gives you errors, try these steps:

|| 1. Click START / Control Panel / Internet Options and click on the Advanced Tab.

|| 2. Below HTTP 1.1 is the Sun Java/ Microsoft VM section: Make sure all Java choices  
|| are unchecked (especially JIT) and then press [OK]. You may be prompted to reboot.

|| 3. If you don't see a Microsoft VM section then download Microsoft Virtual Machine for:  
|| Windows 98 / Me / NT / XP from: <http://www.abxair.com/software/msjvax86.exe>

|| 4. After you download Java, double-click the file to install it, reboot and then follow  
|| the directions in Steps 1. and 2..to disable JIT compiler and other advanced options.

|| \* Whenever you get a Java Virtual Machine Security Update from Windows Update, you  
|| will have to follow Steps 1. and 2..to disable JIT compiler and other adv. options again.

|| 6. If the problem persists Adjust Your browser settings using this basic example:  
|| <http://www3.sympatico.ca/nibblesnbits/EnterRooms.html#IE>

|| 7. Try these suggestions for Zone's Java Games:  
|| <http://classic.zone.msn.com/zxxx/help/helpjavagames.asp>

|| 8. Maybe it's a software conflict: Make certain that your Firewall or Antivirus program is  
|| not configured to block Java Applets. Norton's products for example have that option.

|| Regardless, temporarily disable Startup programs one at a time, starting with Firewall,  
|| Antivirus, AdBlockers, & Internet Accelerators using the method in this article:

|| <http://support.microsoft.com/?scid=331796>

|| or this utility: <http://new.jtsoft2001.com/windows/startup.php>

|| 9. If you have a Coffee Cup icon in your system tray (next to the time) you might have a  
|| conflict between MS VM and Java: Uninstall Java using Control Panel / Remove Programs.

|| 10. Run a MS AntiSpyware Scan: [www.microsoft.com/spyware](http://www.microsoft.com/spyware)

|| 11. Check the Help / Support section of the game site in question for Java topics relevant to  
|| that site. There is usually an email or a (non Java) help chat available as well. :-)

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|| Cheers, Windows XP MVP Shell / User  
|| Jimmy S. <http://mvp.support.microsoft.com>  
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|| Game FAQs: [http://support.microsoft.com/default.aspx?scid=FH:\[LN\]:gms](http://support.microsoft.com/default.aspx?scid=FH:[LN]:gms)  
|| Visit my Zone.com / Gaming Helpsite: <http://nibblesnbits.tk> or Call / Contact  
|| MS Support at: <http://support.microsoft.com/default.aspx?scid=sz:en-us;top>  
|| My advice is donated "AS IS" without warranty; nor do I confer any rights.  
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|| vr holt Wrote:  
|| =====  
|| I can't play the games on Pogo because it tells me that I have to upgrade my  
|| Java. When i TRY TO DO THIS, IT WON'T LET ME. It tells me I have a  
|| "Internal Server Error, Server I.D. 1-76). What is a Internal Server Error  
|| and where d I go to fix it?