

# Re: pro evo 5 problems

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.games/2006-01/msg00181.html>

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- *From:* "Jimmy S." <nosp@xxxxx>
  - *Date:* Wed, 18 Jan 2006 18:57:59 -0500
- 

Hi Jim,

First try the suggestions discussed in this forum:

<http://forums.techarena.in/archive/index.php/t-324597.html>

and if that doesn't resolve the issue, these steps should:

1. Startup your system in SAFE MODE by pressing F8 repeatedly while your system is booting up after you've shut down your system
2. Log in with an account you've created as a "Computer Administrator" account that you'll use to play the game, but don't use a Limited account.

—

Cheers, \* Windows XP MVP Shell / User\*  
Jimmy S. <http://mvp.support.microsoft.com>

Visit my MSN Zone.com and Gaming Help Site: <http://mvps.org/nibblesnbits>  
MS Games Help and Support Center: <http://support.microsoft.com/?pr=gms>  
My advice is donated "AS IS" without warranty; nor do I confer any rights.

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Jim Wrote:

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| Hi Jimmy,

|

| sorry i didn't get back to you sooner but i've been away. The error message

| i get for the service pack installation failure is 0x80242FFF. Does that

| make any sense?

| Again many thanks for your time, Jim

|

| "Jimmy S." wrote:

|

|| Hi Jim,

||

|| If you're unable to patch your Windows to the latest Service Pack version,

|| that is cause for concern, however if D: is your CD/DVD drive, then it is

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|| indeed normal that you will not be able to defragment that drive letter.

||

|| What happens when you attempt to install Service Pack 2? Error message?

||

|| --

|| Cheers, \*Windows\_XP\_MVP\_Shell/User\*

|| Jimmy S. <http://mvp.support.microsoft.com>

||

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|| MS Games Help and Support Center: <http://support.microsoft.com/?pr=gms>

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||

||

|| Jim Wrote:

|| =====

||| Cheers for the very comprehensive list of options there Jimmy. Unfortunately  
||| still no joy. When i went to the windows update that you suggested I  
||| couldn't install the windows service pack 2. Also, when i went to click on  
||| the drive to clean up and defragment i was only given the option to do this  
||| for the c-drive and not the d-drive that the pro-evo disk is in:-I'm not sure  
||| if this helps at all, but thanks for your help, Jim

|||

||| "Jimmy S." wrote:

|||

||| Hi Jim,

|||

||| Let's try some basic troubleshooting. If the problem still persists  
||| please post back and we'll try some more steps. Good luck! :-)

|||

||| 1. To see if it's a software conflict: Temporarily disable Startup  
||| programs one at a time, starting with Firewall, Antivirus, and ad  
||| blockers using this utility: <http://www.mlin.net/StartupCPL.shtml>  
||| or this method: [http://www.pacs-portal.co.uk/startup\\_content.php](http://www.pacs-portal.co.uk/startup_content.php)

|||

||| You can lookup what a program does before you disable it here:  
||| <http://www.sysinfo.org/startuplist.php>

|||

||| 2. Run a virus scan at: <http://housecall.antivirus.com> and then  
||| install MS AntiSpyware from: [www.microsoft.com/spyware](http://www.microsoft.com/spyware) to  
||| remove any Spyware or Adware which could clog up your PC.

|||

||| 3. Click My Computer / Rightclick the Drive & Choose Properties  
||| / Run the "Disk Cleanup..." / Next Click the "Tools" Tab and run  
||| the "Error-Checking" and "Defragmentation" utilities.

|||

||| 4. Go to the Windows Update site for everything under Critical and  
||| Recommended: <http://windowsupdate.microsoft.com> Some games  
||| require a patch: [http://www.avault.com/purl/patches\\_list.asp?letter=a](http://www.avault.com/purl/patches_list.asp?letter=a)

|||

||| 5. Update DirectX and your Chipset, Sound, & Video Drivers:  
||| For all Video / DirectX / Game and Hardware Issues, I have a

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||| Checklist of Solutions at: <http://mvps.org/nibblesnbits/Video.html>

|||

||| --

||| Cheers, \*Windows\_XP\_MVP\_Shell/User\*

||| Jimmy S. <http://mvp.support.microsoft.com>

|||

||| Visit my MSN Zone.com and Gaming Help Site: <http://mvps.org/nibblesnbits>

||| MS Games Help and Support Center: <http://support.microsoft.com/?pr=gms>

||| My advice is donated "AS IS" without warranty; nor do I confer any rights.

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|||

|||

||| Jim Wrote:

||| =====

|||| hi, i posted a couple of weeks ago about the problems i've had with pro evo 5

|||| (see below) and to no avail. i've noticed that on the cover it says only dvd

|||| compatible and i don't know whether this is an issue as my pc can play dvd's.

|||| i'm somewhat anxious to sort this problem out as my eight year old is very

|||| disappointed at not being able to play what was the present he wanted more

|||| than any other for christmas. does anyone out there have any ideas? thanks,

|||| Jim.

||||

||||

|||| i've just installed pro evolution soccer 5 for my son's christmas present

|||| and

|||| no problems with the actual installation. my graphics card (gforce

|||| fx5600)

|||| is compatible; we've installed directx9 and have got the latest driver for

|||| the card direct from nvidias site. yet when i click on the icon on the

|||| desktop i get a small hourglass symbol for about a second and then

|||| nothing.

|||| if i go to my computer and click on the pro evo icon and select autorun i

|||| get

|||| the pro evo list of options and select play and then get the same hour

|||| glass

|||| symbol and nothing again.

|||| i got my other son star wars battlefront 11 for the pc at the same time

|||| and

|||| this runs with no problems at all. any ideas? thanks, Jim

||||

|||| Hmmm have you tried closing down any other applications in the background?

||||

|||| You can do this by pressing CTRL+ALT+DEL then clicking on the Processes tab

|||| and ending any program that's running as the current user NOT ones that are

|||| listed System, or any Services.

||||

|||| Make sure to save any unsaved data that may be running in those applications

|||| first however.

||||

|||| If that is successful try closing down groups of them to see if you can

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|||| locate the offending application.

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• **References:**

- ◆ **Re: pro evo 5 problems**  
◇ From: Jimmy S.
- ◆ **Re: pro evo 5 problems**  
◇ From: Jim
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◇ From: Jim

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