

# Re: move data error

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.games/2005-07/msg00200.html>

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- *From:* "Jimmy S." <nosp@xxxxx>
  - *Date:* Sat, 16 Jul 2005 09:48:31 -0400
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Hi,

"swellfella" <swellfella@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message [news:FA2211F0-3472-4503-92F6-0C54CB0A8705@xxxxxxxxxxxxxxxxxxxx](mailto:news:FA2211F0-3472-4503-92F6-0C54CB0A8705@xxxxxxxxxxxxxxxxxxxx) | re-installing Enigma: Rising Tide. 'Move Data process. Error: 106 | Componet: Data File Group: Data File Movies.ezu' Is there a workaround, | ie, copy the disc to hd and re-install minus the offending file? (assume file | non-essential). Other suggestions? | -- | ...if you give a pig and a boy anything they want you'll have a good pig and | a bad boy!

That type of error could mean the CD is corrupt... Check the CD and the CD Player. Clean both using a Cleaning Kit, and check for scratches on the CD. Try installing the game on another computer, if the game installs, the culprit is probably your CD ROM drive if it doesn't install then it's the CD, in which case you need to replace it.

Before replacing the CD, try copying it to your hard drive and then run the setup / installation program from there. To copy the CD go to My Computer, Right-Click the CD, Choose "Copy", then Right-Click on your Hard Drive, Choose "Paste".

Uninstall the game using Add-Remove programs before attempting to reinstall it. (Start / Control Panel / Add-Remove Programs).

Here are three basic troubleshooting steps which I recommend:

1. To see if it's a software conflict: Temporarily disable Startup programs one at a time, starting with Firewall, Antivirus, and ad blockers using: <http://new.jtsoft2001.com/windows/startup.php>

You can lookup what a program does before you disable it here: <http://www.sysinfo.org/startuplist.php>

2. Run a virus scan at: <http://housecall.antivirus.com> Afterwards Download & Run Spybot from: <http://security.kolla.de> and/or Adaware (www.lavasoftusa.com) to remove any Spyware/Adware.

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3. Click My Computer / Rightclick the Drive & Choose Properties / Run the "Disk Cleanup..." / Next Click the "Tools" Tab and run the "Error-Checking" and "Defragmentation" utilities.

If nothing including those 3 steps have resolved the problem so far, here's more basic troubleshooting steps and information including:

The Safedisc patch

How to check CD for imperfections, and

How to Disable Virtual CD rom drives which is described at:

<http://tinyurl.com/2387c> (EA General Support Page) and also:

How to Troubleshoot Disc-Reading Issues

Error Messages That May Be Caused by Disc-Reading Issues

Troubleshoot Error Messages

Examine the Disc

Clean the Disc

Test the Disc in a Different Drive

Clean the Drive

Test Disc Read with Copy or Xcopy

Quit Unnecessary Software

Switch the Drive Controller to DMA Mode, and

How to Troubleshoot DVD Error Messages is available in this

MS Article: <http://support.microsoft.com/default.aspx?kbid=321641>

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Cheers, Windows XP MVP Shell / User

Jimmy S. <http://mvp.support.microsoft.com>

Game FAQs: [http://support.microsoft.com/default.aspx?scid=FH:\[LN\]:gms](http://support.microsoft.com/default.aspx?scid=FH:[LN]:gms)

Visit my Zone.com / Gaming Helpsite: <http://nibblesnbits.tk> or Call / Contact

MS Support at: <http://support.microsoft.com/default.aspx?scid=sz:en-us;top>

My advice is donated "AS IS" without warranty; nor do I confer any rights.

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• **References:**

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◇ From: swellfella

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