

## Re: Re: Diablo II Expansion won?t run

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.games/2005-07/msg00054.html>

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- *From:* "Tonny" <[skratcbe\\_tc@xxxxxxxxxxxxx](mailto:skratcbe_tc@xxxxxxxxxxxxx)>
  - *Date:* Mon, 4 Jul 2005 18:30:40 +0200
- 

Download and try Everest Home Edition :

<http://www.lavalys.com/products/download.php?pid=1&lang=en>

Overview : EVEREST Home Edition is a freeware hardware diagnostics and memory benchmarking solution for home PC users, based on the award-winning EVEREST Technology. It offers the world's most accurate hardware information and diagnostics capabilities, including online features, memory benchmarks, hardware monitoring, and low-level hardware information.

I used that program to find out who the manufacturer was of my regular DVD drive. If the programs it still the same, it can also offer update links for drivers, but if the program is able to determine the manufacturer of your CDr drive you are already a step further.

Dunno if Blizzard has a forum for Diablo II. If so, please check if there exists a support forum for technical issues.

wish you luck!

Tonny

"Jimmy S." <[nosp@xxxxx](mailto:nosp@xxxxx)> wrote in message  
[news:42c940dc@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:42c940dc@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

> Hi Ruple,

>

> Since you're unable to determine the name of the CD Drive's  
> manufacturer, perhaps you should try another CD Drive in the  
> system. If it works, then we'll know for certain it's the CD Drive.

>

> ---

> Cheers, Windows XP MVP Shell / User

> Jimmy S. <http://mvp.support.microsoft.com>

>

> Visit my MSN Zone.com and Gaming Help Site: <http://mvps.org/nibblesnbits>

> MS Games Help and Support Center: <http://support.microsoft.com/?pr=gms>

> My advice is donated "AS IS" without warranty; nor do I confer any  
> rights.

> \_\_\_\_\_

Re: Re: Diablo II Expansion won?t run

>  
> "RUMPLE" <DoNotEmail@xxxxxxxxxxxxxxxxxxxx> wrote in message  
> [news:3\\_1753518\\_2a2cb387ce8b9dd46a0b555dff96ddac@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:3_1753518_2a2cb387ce8b9dd46a0b555dff96ddac@xxxxxxxxxxxxxxxxxxxxxxxx)  
> | "" wrote:  
> |> "RUMPLE" <UseLinkToEmail@xxxxxxxxxxxxxxxxxxxx> wrote in message  
> |> [news:3\\_1752142\\_1fa91d170d6f124d2c2af08b44243f17@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:3_1752142_1fa91d170d6f124d2c2af08b44243f17@xxxxxxxxxxxxxxxxxxxxxxxx)  
> |> |I recently loaded Diablo II onto my system and had to load  
> |> D2Patch\_110  
> |> | in order for it to run. All ran fine and cleared normal &  
> |> nightmare  
> |> | levels, but wanted more. So I purchased and downloaded the  
> |> expansion,  
> |> | which installed flawlessly, even asked me if I wanted to run  
> |> lord of  
> |> | destruction. But whatever way I tried to access the game, I  
> |> would get  
> |> | a message saying "Please make sure your Diablo II Expansion  
> |> disc is  
> |> | in your CDROM drive, and click retry". The disc was in, and  
> |> the same  
> |> | error keeps popping up. So then I also installed  
> |> LODPatch\_110, which  
> |> | did not help. I then read on Blizzards site that if you  
> |> installed LOD  
> |> | II you only need to run LODPatch\_110. So I uninstalled,  
> |> reinstalled,  
> |> | applied that patch and the same thing kept happening.  
> |> |  
> |> | There has to be a reason for this, if anyone has a possible  
> |> solution,  
> |> | I will greatly appreciate it  
> |> |  
> |> | thank you very much in advance  
> |> |  
> |> | --  
> |> | Posted using the <http://www.windowsforumz.com> interface, at  
> |> author's request  
> |> | Articles individually checked for conformance to usenet  
> |> standards  
> |> | Topic URL:  
> |> |  
> |> | <http://www.windowsforumz.com/Games-Diablo-II-Expansion-won-run-ftopic552613.html>  
> |> | Visit Topic URL to contact author (reg. req'd). Report  
> |> | abuse: <http://www.windowsforumz.com/eform.php?p=1752142>  
> |> |  
> |> | Before we begin troubleshooting the issue, if you have more  
> |> | than one  
> |> | DISC player (CD/DVD/CDRW/DVDR/ETC) in your system, I've seen  
> |> | this type of problem resolved by simply using the other DISC  
> |> | player. :-)  
> |> |  
> |> |

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> |> Here are some other more involved solutions which have worked:

> |>

> |> 1. Before we begin, please save a restore point for your  
> |> system.

> |> How to use Windows XP System Restore:

> |>

<http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/systemrestore.asp>

> |>

> |> 2. You might be affected by problems similar to the Insert CD  
> |> error.

> |> – Try the advice and DL at:

> |> <http://support.microsoft.com/?kbid=228985>

> |> Another trick that I found sometimes works is to make the  
> |> limited account an

> |> administrator account and run that game once. This should  
> |> create the registry

> |> settings and permissions for that user to be able to

> |> properly run the game.

> |>

> |> 3. Kazaa or Kazaa light is installed on your system.

> |> – Uninstall the game(s) and Kazaa, and reinstall from

> |> original CD.

> |>

> |> 4. Multiple CD drives on your system including Virtual CD  
> |> drives.

> |> – Disconnect all but the main CD drive and try the game.

> |> You

> |> might have an older drive, or a CD Writer which is

> |> incompatible

> |> with the Safe Disk copy protection on the CD.

> |> (Contact Vendor).

> |>

> |> 5. Your antivirus or application firewall might be  
> |> conflicting with it.

> |> – Disable the software temporarily.

> |>

> |> 6. There might be a patch available for your game to correct  
> |> the issue.

> |> – Try [www.avault.com/pcri/patches\\_list.asp?letter=a/](http://www.avault.com/pcri/patches_list.asp?letter=a/) or

> |> the game's site.

> |>

> |> 7. Your desktop may need to be set at least 800x600 and 16  
> |> colors.

> |> – Click Start / (Settings) Control Panel / Click Display

> |>

> |> 8. Your Video, Sound, or Monitor drivers may need updating.

> |> – Try updating your Video drivers using the instructions

> |> at:

> |> <http://mvps.org/nibblesnbits/Video.html#drivers>

> |>

> |> 9. You might have software running on your system which is

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> |> causing conflicts.  
> |> – Temporarily disable Startup programs one at a time,  
> |> starting with Firewall,  
> |> AV, and ad blockers using:  
> |> <http://new.jtsoft2001.com/windows/startup.php>  
> |> You can lookup what a program does before you disable  
> |> it here:  
> |>  
> |> [http://www.pacs-portal.co.uk/startup\\_pages/startup\\_full.htm](http://www.pacs-portal.co.uk/startup_pages/startup_full.htm)  
> |>  
> |> 10. If you created other drive letters on your system by  
> |> installing another drive,  
> |> creating partitions or virtual drives you may need to  
> |> change the CD back  
> |> to the same drive letter it was originally. Usually  
> |> the CD uses the letter D:  
> |> – Click Start / Run / type: diskmgmt.msc < to access  
> |> the tool to change it.  
> |>  
> |> 11. Maybe a Microsoft Security patch is the culprit. The  
> |> only way to be sure is  
> |> to Unplug from your Internet connection, and then repair  
> |> Windows using  
> |> this method:  
> |> <http://michaelstevenstech.com/XPrepairinstall.htm>  
> |>  
> |> After you reboot, try the game again. If it works, save a  
> |> new restore point.  
> |>  
> |> Lastly, boot up your system, turn on your XP Internet  
> |> Firewall, plug back  
> |> into your Internet connection and install all Critical and  
> |> Recommended updates  
> |> from: <http://windowsupdate.microsoft.com> one at a time.  
> |> Test the game after  
> |> each update to find which is causing the game not to start  
> |> on your PC. :-)  
> |>  
> |> --  
> |> Cheers, Windows XP MVP Shell /  
> |> User  
> |> Jimmy S.  
> |> <http://mvp.support.microsoft.com>  
> |>  
> |> Game FAQs:  
> |> [http://support.microsoft.com/default.aspx?scid=FH:\[LN\]:gms](http://support.microsoft.com/default.aspx?scid=FH:[LN]:gms)  
> |> Visit my Zone.com / Gaming Helpsite: <http://nibblesnbits.tk> or  
> |> Call / Contact  
> |> MS Support at:  
> |> <http://support.microsoft.com/default.aspx?scid=sz:en-us:top>  
> |> My advice is donated "AS IS" without warranty; nor do I

> | > confer any rights.  
> | > \_\_\_\_\_  
> |  
> | Jimmy S.,  
> |  
> | first of all thank you very much for your response.  
> |  
> | I tried all but step one. Only because this is a fresh install and I  
> | haven't loaded anything but the game in question. I created a Admin  
> | account, which made no difference. I then downloaded and applied the  
> | safedisk patch, nothing happened. Have no P2P to worry about, and  
> | unfortunetly only 1 CD-R/W drive. I hadn't loaded my firewall nor AV,  
> | so that wasn't an issue. I loaded a patch from blizzards site,  
> | LODPatch\_110, as recommended by the site, still no change. When I  
> | changed to your recommended resolution, I honestly thought that was  
> | it, but it just turned out to be a longer pause before that error  
> | appeared. I had all the updated drivers for all hardware except my  
> | CD-R/W. This is a hand me down PC, and no one knows the CD  
> | manufacturer, its not even marked on the drive itself (that I could  
> | tell). It was a long process trying to rule out the updates, but still  
> | no go.  
> |  
> | Is there anything else I could possibly try, or should I try to go  
> | through Blizzard directly?  
> |  
> | Thank you very much for the help again, thaty was very kind  
> |  
> |  
> |

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• **References:**

- ◆ **Re: Diablo II Expansion won?t run**  
    ◇ From: Jimmy S.
- ◆ **Re: Re: Diablo II Expansion won?t run**  
    ◇ From: RUMPLE
- ◆ **Re: Re: Diablo II Expansion won?t run**  
    ◇ From: Jimmy S.

- Prev by Date: **Re: BG II -freezing**
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