

microsoft.public.windowsxp.games: Failed to download What should I Do?

Failed to download What should I Do?

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.games/2004-09/0449.html>

From: DAVID D VERNES (dj_verness_at_msn.com)

Date: 09/18/04

Date: Sat, 18 Sep 2004 07:49:23 -0700

Resent

Zone Setup Error

Failed to download

<http://fdl.msn.zone/datafiles/cardboard.za>.

Only on the XP box...98 2'nd edition box still works.

Lorne Russell <manager@msnbridgeclub.com> says you will reply with your best shot.

Tried all the following from ZMaster

No Go. Can you help?

Best Regards

Dave

Greetings Zone.com Member,

Thank you for contacting MSN Games by Zone.com. Based on the e-mail you sent to zmaster@microsoft.com, we have automatically selected the information most likely to answer your questions and resolve your issues. **SCROLL DOWN TO FIND ANSWERS TO YOUR QUESTIONS**

New!

If you have recently update your version of Windows XP, please see the following articles about new issues which may occur when trying to play on MSN Games by Zone.com

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Puzzle, Word, Action, Sports and Casino game help:

<http://zone.msn.com/en/support/article/support2227.htm>

Multiplayer games general help

<http://zone.msn.com/en/support/article/support3411.htm>

CD-ROM Required help

<http://zone.msn.com/en/support/article/support3412.htm>

** ZONE.COM GENERAL HELP QUESTIONS AND ANSWERS **

QUESTION 1: What is a Zone.com member and Microsoft .NET Passport account? Is membership free? How do I sign up for a membership?

ANSWER: Zone.com Membership is free! To learn all about Zone.com membership benefits and how to sign up, go to:
<http://zone.msn.com/en/support/article/support1000>

QUESTION 2: How do I cancel my Zone.com Membership?

ANSWER: You really don't have to do anything to unsubscribe. Inactive accounts are periodically cleaned out. You can take your e-mail address off the Zone.com mailing list, of course. For more information, see the following page:
<http://zone.msn.com/en/support/article/support1005>

QUESTION 3: Why am I unable to sign in with my .NET Passport account?

ANSWER: For help with your .NET Passport account please go to .NET Passport Member Services and click "Help."
<http://memberservices.passport.net>

QUESTION 4: Where can I find help for my Asheron's Call or Asheron's Call Dark Majesty account?

ANSWER: For technical assistance, email:
ibn@turbinegames.com

For billing issues, submit a question at:
<http://classic.zone.msn.com/billing/>

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QUESTION 5: Where can I find help for my Bridge Club membership?

ANSWER: For assistance with Bridge Club, email: manager@msnbridgeclub.com

For billing issues, submit a question at:
<http://classic.zone.msn.com/billing/>

QUESTION 6: Where can I get assistance for the newsletter?

ANSWER: To subscribe, unsubscribe, or contact Newsletter support, go to:
<http://newsletters.msn.com/>

QUESTION 7: How do I remove myself from Zone.com mailing list?

ANSWER: Zone.com may send out e-mails informing all members of updates to Zone.com and Zone.com accounts or other news. If you prefer not to receive these or any correspondences from Zone.com, you can remove your e-mail address from Zone.com's mailing list by following these steps.

- Step 1: Go to <http://www.zone.com> and sign in to your .NET Passport account.
- Step 2: Click "Support" and then "My Account information" under the "Sign-in and My Account" heading.
- Step 3: In the "E-mail Address" section, click "Update E-mail."
- Step 4: Use the DELETE key or BACKSPACE key to remove your e-mail address from the "Enter E-mail Address" box.
- Step 5: Uncheck the "Yes" box and click "Submit."
- Step 6: If you have more than one nickname, repeat these steps for each nickname.

If you are unable to remove yourself by following these steps, please reply to this e-mail with "Remove" in the Subject line.

QUESTION 8: Where do I submit suggestions, comments, and concerns about Zone.com's website?

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ANSWER: Please e-mail zsuggest@microsoft.com.

QUESTION 9: I purchased a MSN Game Center Download and need help. What should I do?

For assistance with a billing or registration issue, please go to:

<http://zone.msn.com/en/support/billing/help.htm>

If you have successfully installed and registered the game, but now are receiving an error message, or you are unable to open the game after you download and install it, please go to:

<https://zone.msn.com/en/support/billing/billingtechsupport..htm>

For other questions about MSN Game Center Downloada, contact:

<http://www.oberon-media.com/channels/wizard/?ChannelID=11002677>

QUESTION 15: I am interested in advertising on MSN Games by Zone.com. Who can I contact?

ANSWER: Please go to:

<http://advertising.msn.com/home/home.asp>

QUESTION 10: I am interested in advertising on MSN Games by Zone.com. Who can I contact?

ANSWER: Please go to:

<http://advertising.msn.com/home/home.asp>

QUESTION 11: How do I automatically get other support e-mails?

ANSWER: You may receive more self-help assistance and contact information for any of the following topics by:

Step 1: Reply to this e-mail.

Step 2: Completely erase all text in the "Subject" line.

Step 3: Type in the e-mail subject line and then send the e-mail.

E-mail subjects are listed below for each specific issue.

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For Card & Board and Ants help
E-mail subject line: Card

For Puzzle, Word, Trivia, Action, Sports, and Casino game
help (also
Solitaire) E-mail subject line: Puzzle

For CD-ROM Required game help
E-mail subject line: CD-ROM

Best regards,
ZMaster

If you are using Windows95 the Zone won't function properly. The best solution is to upgrade to Windows98 or later

Make sure your Windows is up to date. To do this go to <http://www.microsoft.com/downloads> and select the Windows option on the left.

If you are having trouble downloading the Zone software try downloading and installing Macromedia Flash Plyer first. You can get it at Macromedia Flash Player Download Center

There are instructions on how to solve a great number of connectivity issues at

<http://www3.sympatico.ca/nibblesnbits/EnterRooms.html>

If it still doesn't work then delete all your Zone files by going to the Control Panel, Add/Remove Programes, select MSN Gaming Zone and remove it. Then go back to the Zone and accept all the downloads as they appear.

If you still can't get there then I can't help you any longer. I suggest you to go to the newsgroup at <http://support.microsoft.com/newsgroups/default.aspx?>

NewsGroup=microsoft.public.games.zone&SLCID=US&ICP=GSS3&sd=GN&id=fh;en-us;newsgroups post your problem giving as much detail as you can. A technical person will reply with their best shot

Lorne Russell
Manager, MSN Bridge Club
www.msnbridgeclub.com

----- Original Message -----

From: DAVID D VERNES
To: manager@msnbridgeclub.com
Sent: Wednesday, September 15, 2004 3:07 AM
Subject: Bridge Club

Here is what it says when I try to use zone.com:

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microsoft.public.windowsxp.games: Failed to download What should I Do?

Zone Setup Error X

Failed to download

http://fdl.msn/zone/datafiles/cardboard.za_.

What should I so?

dj_verness@msn.com