



Re: blue screen of death

you.

---

Leonard  
Grey  
Errare  
humanum  
est

"A Day in  
the Life of a  
Web 2.0  
Hacker" –  
PC

Magazine <http://www.pcmag.com/article2/0,2817,2330952,00.asp>

sw wrote:

On  
Oct  
7,  
9:52  
am,  
Leonard  
Grey  
<l.g...@xxxxxxxxxxxxxxxxxx>  
wrote:

See  
below.

---

Leonard  
Grey  
Errare  
humanum  
est  
"A  
Day  
in  
the  
Life  
of  
a  
Web  
2.0  
Hacker"  
–  
PC

Re: blue screen of death

Magazine <http://www.pcmag.com/article2/0,2817,233>

sw

wrote:

On  
Oct  
6,  
8:53  
pm,  
Leonard  
Grey  
<1.g...@xxxxxxxxxxxxxxxxxx>  
wrote:

It's  
possible  
that  
your  
computer  
is  
still  
infected.  
To  
resolve  
the  
video  
card  
issue:  
Start  
your  
computer  
in  
Safe  
Mode.  
Once  
in  
Safe  
Mode  
go  
to  
Control  
Panel  
>  
Add  
or  
Remove  
Programs  
and  
uninstall  
your  
video

Re: blue screen of death

card  
software.  
Then  
go  
to  
Device  
Manager  
and  
uninstall  
the  
video  
card  
itself.  
Let  
your  
computer  
restart  
normally.  
Windows  
will  
detect  
your  
video  
card  
and  
will  
install  
its  
own  
driver.  
Then  
go  
to  
the  
website  
of  
your  
video  
card  
maker  
and  
obtain  
the  
latest  
driver.  
Follow  
the  
driver  
installation  
procedures  
to

Re: blue screen of death

the  
letter.

---

Leonard  
Grey  
Errare  
humanum  
est  
"A  
Day  
in  
the  
Life  
of  
a  
Web  
2.0  
Hacker"

-

PC

Magazine <http://www.pcmag.com/art>

sw

wrote:

On

Oct

6,

2:23

pm,

Leonard

Grey

<1.g...@xxxxxxxxxxxxxxxxxxxx>

wrote:

We

need

to

know

(at

least):

1-

Your

version

of

Windows

(including

the

service

pack)

2-

the

Re: blue screen of death

5

Re: blue screen of death

numbers/letters  
after  
0x00...  
3-  
The  
NAME\_OF\_THE\_E  
4-  
The  
exact  
circumstances  
under  
which  
you  
see  
the  
error.  
5-  
Any  
changes  
to  
the  
hardware  
or  
software  
made  
recently  
before  
the  
error  
message  
started  
appearing.  
---  
Leonard  
Grey  
Errare  
humanum  
est  
"A  
Day  
in  
the  
Life  
of  
a  
Web  
2.0  
Hacker"  
-  
PC  
Magazine <http://www>

Re: blue screen of death

Re: blue screen of death

sw  
wrote:

On  
Oct  
6,  
2:01  
pm,  
Leonard  
Grey  
<l.g...@xxxx  
wrote:

Doe  
the  
blue  
scre  
have  
the  
wor  
STC  
follo  
by  
a  
hexa  
num  
that  
begi  
with  
0x00  
and  
a  
mess  
that  
look  
LIK  
-----  
Leon  
Grey  
Erra  
hum  
est  
"A  
Day  
in  
the  
Life  
of  
a  
Web  
2.0

Re: blue screen of death

Hack  
-  
PC  
Mag  
sw  
wrot

Re: blue screen of death

Re: blue screen of death

Re: blue screen of death

–  
Show  
quot  
text  
–

Yes  
it  
does..  
there  
are  
at  
least  
5  
of  
these  
numbers.  
Im  
not  
at  
the  
machine  
right  
now  
but  
can  
pass  
them  
on  
tomorrow  
if  
that  
is  
of  
issue.–  
Hide  
quoted  
text  
–

–  
Show

Re: blue screen of death

quoted  
text

–

Windows  
XP  
Media  
Center  
with  
SP3.  
Message  
is:  
"a  
problem  
has  
been  
detected  
and  
windows  
has  
been  
shut  
down  
to  
prevent  
damage  
to  
your  
computer  
the  
video  
driver  
failed  
to  
initialize  
if  
this  
is  
the  
first  
time  
you've  
seen  
this  
Stop  
error  
screen,  
restart  
your  
computer  
if

Re: blue screen of death

Re: blue screen of death

this  
screen  
appears  
again,  
follow  
these  
steps  
check  
to  
make  
sure  
any  
new  
hardware  
or  
software  
is  
properly  
installed.  
If  
this  
is  
a  
new  
installation,  
ask  
your  
hardware  
or  
software  
manufacturer  
for  
any  
windows  
updates  
you  
might  
need.  
If  
problems  
continue,  
disable  
or  
remove  
any  
newly  
installed  
hardware  
or  
software.  
Disable

Re: blue screen of death

BIOS  
memory  
options  
such  
as  
caching  
or  
shadowing.  
If  
you  
need  
to  
use  
Safe  
Mode  
to  
remove  
or  
disable  
components,  
restart  
your  
computer,  
press  
F8  
to  
select  
Advanced  
Startup  
Options,  
and  
then  
select  
Safe  
Mode.  
Technical  
Information:  
\*\*\*  
Stop:  
0x000000B4  
(0x82A43008,  
0x82A44000,  
0x82A3E000,  
0x00050000)  
Beginning  
dump  
of  
physical  
memory  
Dumping  
physical

Re: blue screen of death

memory  
to  
disk:  
"  
(this  
counts  
from  
1  
to  
100)  
then  
it  
says  
to  
contact  
technical  
assistance  
and  
the  
computer  
tries  
to  
restart.  
Sequence:  
Computer  
is  
turned  
on...boot  
extends  
to  
show  
the  
"Microsoft  
Windows  
XP"  
with  
icon  
and  
horizontal  
progress  
bar..  
screen  
is  
then  
blank  
for  
15  
seconds..  
and  
the  
blue

Re: blue screen of death

screen  
with  
note  
(text  
shown  
above)  
comes  
up..  
The  
only  
change  
I  
can  
think  
of  
is  
software  
related..  
A  
program  
called  
XP  
Antivirus  
installed  
itself  
on  
my  
computer  
while  
my  
son  
was  
using  
it.  
I  
got  
Mcafee  
to  
find  
it  
and  
kick  
it  
off.  
I  
A  
few  
days  
later  
I  
installed

Re: blue screen of death

SP  
3.  
1  
week  
after  
that  
I  
installed  
the  
Malicious  
software  
removal  
tool.  
Ran  
it  
and  
found  
an  
item  
which  
I  
then  
deleted.  
2  
days  
later  
I  
received  
this  
problem  
message.(text  
noted  
above)  
My  
USB  
mouse  
has  
been  
acting  
errantly.  
Thankyou  
in  
advance  
for  
your  
help  
on  
this  
matter–  
Hide  
quoted

Re: blue screen of death

Re: blue screen of death

text

–  
Show  
quoted  
text  
–

Thankyou  
for  
your  
time  
on  
this  
matter,  
I  
really  
appreciate  
your  
help.  
The  
only  
problem  
with  
the  
safe  
mode  
suggestion  
is  
that  
I  
have  
the  
same  
blue  
screen  
when  
trying  
to  
go  
to  
safe  
mode.  
I  
get  
the  
F8  
screen  
as  
suggested

Re: blue screen of death

with  
no  
problem  
and  
choose  
safe  
mode..  
same  
sequence  
as  
for  
normal  
startup  
with  
the  
blue  
message.  
This  
does  
prompt  
me  
to  
think  
a  
virus  
as  
safe  
mode  
should  
get  
me  
past  
a  
bad  
video  
driver  
wouldn't  
you  
think?

Correct.  
When  
you  
start  
in  
Safe  
Mode,  
your  
video  
software  
is

Re: blue screen of death

not  
loaded.  
In  
its  
place,  
Windows  
uses  
its  
own  
plain  
vanilla  
VGA  
driver.  
It  
seems  
your  
computer  
is  
still  
infected,  
I'm  
afraid.  
Did  
you  
recently  
install  
a  
new  
video  
card?  
If  
so,  
open  
the  
case  
and  
re-seat  
the  
card.  
Make  
sure  
it's  
in  
there  
snug  
and  
tight.  
Also  
make  
sure  
the

Re: blue screen of death

card  
is  
not  
physically  
damaged  
and  
that  
the  
gold  
contacts  
are  
not  
bent.  
No  
need  
to  
ask  
how  
I  
know  
to  
mention  
it.  
;-)  
Otherwise,  
I  
think  
you're  
dealing  
with  
an  
infection.–  
Hide  
quoted  
text  
–  
–  
Show  
quoted  
text  
–

OK.  
Im  
going  
to  
look  
for  
a  
rescue  
disc

Re: blue screen of death

of  
some  
type  
that  
has  
an  
anti-  
virus  
on  
it.  
Im  
guessing  
the  
virus  
has  
to  
be  
cleared  
at  
boot-up.  
Is  
there  
such  
a  
thing  
as  
a  
bios  
virus  
which  
infects  
the  
flash  
bios?

I do not  
know if the  
BIOS can  
be infected,  
but that is  
not the  
point since  
the BIOS is  
not  
involved in  
your  
problem.

Re: blue screen of death

Rather than  
look for a  
CD with  
out-of-date  
malware  
signatures,  
remove the  
hard disk  
from your  
computer  
and put it  
into a  
second  
computer  
with a  
comprehensive,  
up to date  
malware  
scanner.  
Use the  
good  
computer to  
scan your  
hard disk.–  
Hide quoted  
text –

– Show  
quoted text  
–

OK . Because it is a laptop  
harddrive.. can I take it out  
and run it  
on a desktop? Is there an  
adapter that I can use or will  
the desktop  
ribbon cable be able to  
connect into it?

Yes, there is an adapter, but I have not used  
a laptop regularly in  
years and so I am not familiar with the  
hardware. I /think/ you can  
put your hard drive into an enclosure and

Re: blue screen of death

connect it to another  
computer via USB. But I am out of my depth  
here.– Hide quoted text –

– Show quoted text –

Im going to pop it out tonight and have a look. Thanks again  
for your  
help.

Buy a USB enclosure for a 2.5 inch drive. Install the laptop  
drive  
in this enclosure.  
Jim

One other thing Microsoft help says may cause the B4 STOP is a port  
conflict. If your laptop has a parallel port, disable in BIOS or change I/O  
address to 0378 from 03BC.

(When you hit F8 to go to Safe Mode, did you happen to try the option to  
load last configuration that

...

read more »– Hide quoted text –

– Show quoted text –

Status report.

I tried the last known configuration without luck.

I F2'ed to get my bios to show but it won't show me the peripherals .

It's the strangest thing. I can't seem to disable the parallel port as  
the bios doesn't show it. The only thing it shows is the infrared  
port. I'm pretty sure that it has shown up before but I can't  
remember. I used the repair console to disable VGA, and Mup.. VGA as  
I thought it might be damaged.. and Mup as it was the last item to  
load prior to the stop error. No effect.

I've enabled VGA and Mup but am wondering what the name of the  
parallel port service is. If anyone knows I'll try to disable it in

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Re: blue screen of death

recovery mode tonight

The microsoft knowledge base, when discussing solutions.. keeps suggesting registry editing prior to restarting the computer. Sounds like a good idea except I can't get windows to start. Is there a failsafe way to do so through the repair console?

Although I appreciate the idea... I'd like to avoid buying the drive enclosure as future shop wants \$50.00. Can I get away wit the eSATA/USB cable instead (\$30.00.. a little cheaper).

Just hit me.. can I copy another windows vanilla vga driver to the affected machine?

Thankyou again for your help.

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