

XP randomly loses personal settings

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My wife's laptop occasionally loses its desktop/personal settings, and up pops the very first XP desktop (the hillside, blue sky, and the trash can on the lower right corner). Also, the Welcome to XP bubble pops up from the system's tray.

Doing a system restore seems to be working, but this happens at least once per week (daily use of the laptop, no more than two hours per day).

There are four "accounts" in this machine; two administrators (my wife and I) and two ...not administrators (I forget the name) for the kids. No one else has experienced this problem.