

## Re: Problem with Windows XP and Outlook Expresss when using a Custom Default Profile

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.customize/2004-02/1094.html>

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*rboone\_at\_txwes.edu*

*Date:* 02/13/04

Date: Fri, 13 Feb 2004 11:58:03 -0800

hello. and this and the information.  
the XP\_Securityconsole didnt resolve this problem. but  
let me explane this a little better.

at this point. I am rolling out over 700 XP Professional  
Installs. in 17 Computer Labs. each lab has one of 5  
types of systems. so the roll out will be done with  
Ghost.

I have a user account in 2 domain and on the local system

Domain1/rboone

Domain2/rboone

rboone on the local system

ok on the local system, I log in with my local account  
and set the profile up. "getting software installed and  
removing software that is not needed "outlook express  
being one""

after I create my Local Profile. I then copy this profile  
to the default profile using KB319774 How To: Create a  
Custon Default User Profile

after creating this profile. I am able to log into the  
system using the Domain1/rboone account and it has the  
correct programs installed. and yes OUTLOOK Express is  
not There

this is the same when I log into Domain2/rboone

the problem is when someone else logs in.  
domain1/testuser or domain2/testuser

the testuser account recived a copy of the custom default

user profile "like it is supposed to get" but it also  
get a icon for Outlook express.

what I am needing is a way to remove this Outlook Express  
completely. without having to manually remove it from  
700 systems.

thanks

Randy Boone

>-----Original Message-----

>Hi Randy,

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>Suggestion:

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>[http://www.dougknox.com/xp/utills/xp\\_securityconsole.htm](http://www.dougknox.com/xp/utills/xp_securityconsole.htm)

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>All the Best,

>Kelly

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>MS-MVP Win98/XP

>[AE-Windows® XP]

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>Troubleshooting Windows XP

><http://www.kellys-korner-xp.com>

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>Utilities for Windows XP

>[http://www.kellys-korner-xp.com/xp\\_u.htm#xp\\_util](http://www.kellys-korner-xp.com/xp_u.htm#xp_util)

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>"Randy Boone" <rboone@txwes.edu> wrote in message

>news:f8d301c3f1c7\$3c2c54b0\$a401280a@phx.gbl...

>> Problem

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>> After installing Windows XP professional and creating a

>> Custom Default Profile. "THAT DOES NOT INCLUDE OUTLOOK

>> EXPRESS in the Start Menu" if I log into the computer

>> using a domain account. that account get a copy of the

>> custom default profile. and they also get a copy of

>> Outlook Express in there start menu.

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>> what I am wanting to find out is how to prevent OUTLOOK

>> EXPRESS from placing itself into any new profiles that

>> are created.

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>> thanks.

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>> Randy Boone

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