

Re: KERNEL_DATA_INPAGE_ERROR

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.configuration_manage/2005-09/msg00073

- *From:* "seth" <seth@xxxxxxx>
 - *Date:* Wed, 7 Sep 2005 09:08:05 -0400
-

doubt it
could be driver for sound card, or some other peripheral connected to your
laptop
would have to go one device at a time to narrow down the possibilities

"dtwhsieh" <dtwhsieh(removethis)@hotmail.com> wrote in message
<news:E63A65EF-70F3-48CB-92C8-E16709CC0713@xxxxxxxxxxxxxxxxxxx>

> Thanks for the info. Is it the hard drive's device driver that's causing
> the
> problem? How do I fix this device driver?

>
> "seth" wrote:

>
>> could be a device driver that's causing it to crash
>> after the stop code, you see 4 groups of numbers
>> as listed in the ntstatus.h file, a 0xC000000E code is
>> STATUS_NO_SUCH_DEVICE

>>
>> <http://support.microsoft.com/default.aspx?scid=kb;en-us:130801>
>>
>> <http://support.microsoft.com/default.aspx?scid=kb;en-us:315266>
>>

>>
>> "dtwhsieh" <dtwhsieh(removethis)@hotmail.com> wrote in message
>> <news:6E10860B-9AC5-4AAA-8527-CA014D984BDC@xxxxxxxxxxxxxxxxxxx>

>> > My wife and I have been getting the blue screen with
>> > KERNEL_DATA_INPAGE_ERROR
>> > (see below) error message when I perform virus scan, install Windows
>> > updates,
>> > moving/copying files using Windows Explorer or sometime when we are
>> > simply
>> > browsing the web on our laptop. I checked Knowledgebase article 293857.
>> > It
>> > is
>> > the closest article I can find but I don't think it really applies to
>> > my
>> > problem. I think the problem is related to the hard drive but I doubt
>> > it

Re: KERNEL_DATA_INPAGE_ERROR

>>> is
>>> the problem with the hard drive itself. Because once I booted up
>>> Windows
>>> in
>>> Safe Mode. I was able to move/copy a lot of files using Windows
>>> Explorer
>>> with
>>> no problem. No hardware was installed recently. No software was install
>>> recently except MSN Messenger 7.5 was installed on 8/29/05. I checked
>>> the
>>> BIOS for the laptop. There is no memory options to disable. Does anyone
>>> have
>>> any suggestion to resolve this problem?
>>>
>>> Thank you in advance!
>>>
>>> Content of error message:
>>> A problem has been detected and Windows has been shut down to prevent
>>> damage
>>> to your computer.
>>>
>>> KERNEL_DATA_INPAGE_ERROR
>>>
>>> If this is the first time you've seen this Stop error screen, restart
>>> your
>>> computer. If this screen appears again, follow thses steps:
>>>
>>> Check to make sure any new hardware or software is properly installed.
>>> If
>>> this is a new installation, ask your hardware or software manufacturer
>>> for
>>> any Windows updates you might need.
>>>
>>> If problems continue, disable or remove any newly installed hardware or
>>> software. Disable BIOS memory options such as caching or shadowing. If
>>> you
>>> need to use Safe Mode to remove or disable components, restart your
>>> computer,
>>> press F8 to select Advanced Startup Options, and then select Safe Mode.
>>>
>>> Technical information:
>>>
>>> *** STOP: 0x0000007A (0xE17FAABC, 0xC000000E, 0xBF97158A, 0x100CF860)
>>>
>>> *** win32k.sys – Address BF97158A base at BF8000000, DateStamp
>>> 3f73195d
>>>
>>> Beginning dump of physical memory
>>
>>
>>

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- **References:**

- ◆ **KERNEL_DATA_INPAGE_ERROR**

- ◇ *From:* dtwhsieh

- ◆ **Re: KERNEL_DATA_INPAGE_ERROR**

- ◇ *From:* seth

- ◆ **Re: KERNEL_DATA_INPAGE_ERROR**

- ◇ *From:* dtwhsieh

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