

# RE: KERNEL\_DATA\_INPAGE\_ERROR

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.configuration\\_manage/2005-09/msg00046](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.configuration_manage/2005-09/msg00046)

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- *From:* "Ali Canlidinc" <[ali.canlidinc@xxxxxxxxx](mailto:ali.canlidinc@xxxxxxxxx)>
  - *Date:* Tue, 6 Sep 2005 05:48:31 -0700
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Wow, what I chance! I was writing a new message that I have the same problem my computer got the blue screen with same error message.

I didn't update a driver, install new hardware, either. But last week there were electricity cut outs in office. It started doing like this after these cut outs.

Moreover, after I push reset button, BIOS can't see primary IDE's (HDD and CDROM) so gives the error "Disk Boot Failure, Insert System Disk and press Enter". Then I'm waiting for some time and start-up computer it normally opens.

Is it a hardware problem?

"dtwhsieh" wrote:

- > My wife and I have been getting the blue screen with KERNEL\_DATA\_INPAGE\_ERROR
- > (see below) error message when I perform virus scan, install Windows updates,
- > moving/copying files using Windows Explorer or sometime when we are simply
- > browsing the web on our laptop. I checked Knowledgebase article 293857. It is
- > the closest article I can find but I don't think it really applies to my
- > problem. I think the problem is related to the hard drive but I doubt it is
- > the problem with the hard drive itself. Because once I booted up Windows in
- > Safe Mode. I was able to move/copy a lot of files using Windows Explorer with
- > no problem. No hardware was installed recently. No software was install
- > recently except MSN Messenger 7.5 was installed on 8/29/05. I checked the
- > BIOS for the laptop. There is no memory options to disable. Does anyone have
- > any suggestion to resolve this problem?
- >
- > Thank you in advance!
- >
- > Content of error message:
- > A problem has been detected and Windows has been shut down to prevent damage
- > to your computer.
- >
- > KERNEL\_DATA\_INPAGE\_ERROR
- >
- > If this is the first time you've seen this Stop error screen, restart your

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- > computer. If this screen appears again, follow these steps:
- >
- > Check to make sure any new hardware or software is properly installed. If
- > this is a new installation, ask your hardware or software manufacturer for
- > any Windows updates you might need.
- >
- > If problems continue, disable or remove any newly installed hardware or
- > software. Disable BIOS memory options such as caching or shadowing. If you
- > need to use Safe Mode to remove or disable components, restart your computer,
- > press F8 to select Advanced Startup Options, and then select Safe Mode.
- >
- > Technical information:
- >
- > \*\*\* STOP: 0x0000007A (0xE17FAABC, 0xC000000E, 0xBF97158A, 0x100CF860)
- >
- > \*\*\* win32k.sys – Address BF97158A base at BF8000000, DateStamp 3f73195d
- >
- > Beginning dump of physical memory
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• **References:**

◆ **KERNEL\_DATA\_INPAGE\_ERROR**

◇ *From:* dtwhsieh

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