

# Re: SP2 makes XP-Home/SP1 CD useless – other PC problems.

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.configuration\\_manage/2005-08/msg00393](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.configuration_manage/2005-08/msg00393)

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- *From:* "~ FreeSpirit ~" <[spammenot@xxxxxxxxxx](mailto:spammenot@xxxxxxxxxx)>
  - *Date:* Fri, 26 Aug 2005 18:45:56 -0500
- 

"Mike Hall (MS-MVP)" <[mike.hall.mail@xxxxxxxxxxxxxxxx](mailto:mike.hall.mail@xxxxxxxxxxxxxxxx)> wrote in message [news:uFd6UJogFHA.1032@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:uFd6UJogFHA.1032@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Free..

Re. the OS, I don't remember suggesting that your version is pirated.. re. Win 98, you told us at some point that you had run the OS for some seven years, so it was assumed that you may have upgraded at some point in time..

\$\$ Not you, it was another person here who suggested SP2 is stopping the downloads because my copy of XP may have been pirated. I only wish I could get this Security issue fixed and get back to FUN things with my PC.

Ensure that you use an HDD diags program to write zeros to the drive..

\$\$ Where do I get one of those? Is it some kind of program?

the

action will ensure that there is no vestige of any former installation.. you should then do a fresh install.. change no default settings after installation.. install SP2..

With XP and SP2 installed, connect to the internet and download updates.. this will prove to you that it is possible to get updates with SP2 in place, just like a whole bunch of others do..

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Then install all of your other stuff.. for sure it will take a while, but at least your system will be working as it should.. if, at any point during the installation of other software, the computer refuses to access update sites, you will have a better idea of what is causing the problem..

## This is true.

You can then go to PC Pitstop and check out your machine..

The fact that your camera/scanner wizard no longer works suggests problems and there may be other functions that you have yet to encounter that also may not work.. have you tried System Restore?.. if that doesn't work, you may well have a trojan ore some other nasty lurking in your system..

## That's ANOTHER PROBLEM than came up last night. I run MS Antispyware-Beta every evening. Last night it found and said it removed Trojan.Downloader.BHO.req. I removed the KEY myself. The dlls were not found to rename or remove. I used BHODemon as the website suggested to keep it from starting/loading but couldn't find information on how to REMOVE it except a few sites with a remover. But there again - the Active-X thing cropped up and I couldn't use the online removers. Since MSAS only found this \*last night\* and scans my PC daily we don't know if this is the problem or not. I ran Spybot, Adaware and Norton and they found nothing - but I did find the key which regenerates itself with each reboot.

Re. security settings, they should be set to medium.. if you have tried changing settings, and there is no ostensible difference in behaviour, again, a worm or trojan could be responsible..

## I'm suspecting this Throjan that MSAS found last night was on this machine BEFORE it was discovered. Is it possible MSAS-Beta missed it until then? Is that possible?

I assume that your default browser is IE6.. some other browsers do not allow Windows Updates, and presumably other updates too..

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## Yes, it's 6 and always allowed updates before.

You might also want to disable crap like McAfee Privacy service or any other third party program of that nature.. other toolbars that may be duplicating settings that do not allow popups are Yahoo and MSN toolbars.. they should be discarded..

## All I have is the Google bar which I use all the time. Shutting off the Google pop-up stopper didn't help. I'm starting to believe this Trojan is somewhere else on my machine - if only I could find the dlls or some way to use the online removers. I can do it by hand but must know what to remove - and FIND the things!!!!

you might also check that your av or firewall isn't

introducing settings that may stop downloads.. also check that the Windows Update site is allowed..

## I even went to far as to shut off Norton..... no joy.

Hopefully, you will be able to display this page from the PC Pitstop website.. it will test and help you to enable ActiveX..

<http://www.pcpitstop.com/testax.asp>

## OK.... I'll get back to you and let you know what happens. I just downloaded a spyware Dr..... will work on this and get back to you.

Thanks so much..... this is looking more and more like a Trojan caused problem..... >:-(

FS~

If I can find out more, or think of something new for you to try, I will post back here..

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Mike Hall

Re: SP2 makes XP-Home/SP1 CD useless – other PC problems.

MVP – Windows Shell/User

"~ FreeSpirit ~" <spammenot@xxxxxxxxxxxx> wrote in message  
[news:009ADrnrqFHA.2072@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:009ADrnrqFHA.2072@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

"Mike Hall (MS-MVP)" <mike.hall.mail@xxxxxxxxxxxx>  
wrote in message  
[news:%23zFkfzmqFHA.4076@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23zFkfzmqFHA.4076@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

You click on the bar and wait a few  
seconds is what you do.. a window appears  
and you run, save, download, install,  
whatever.. it even tells you to click on  
the bar to enable updates etc..

# No window appears 98% of the time. The only a  
window opens, asks if I want to allow the Active-X  
plugins – I click yes – nothing happens. It still  
doesn't allow the downloads. Sometimes the bar says  
"click here for more information." If I click there  
the helpfiles open on the Active-X page. How much  
plainer can I make this? A WARNING bar shows at the  
top of the I.E. window with a \*yellow shield\*  
saying something about my "Active-X control  
settings not allowing the page to display  
correctly" and doesn't allow any downloads or scans  
from MS, HP or Pitstop. How do I STOP this SP2 bar  
with it's \*yellow shield\* and Active-X warning from  
coming up and stopping these websites from doing  
what they normally do? It doesn't say to click the  
bar to enable downloads – it says to \*click here  
for more information\*. If I click the bar I get the  
helpfile thing opening explaining about Active-X  
controls. Why is this so hard to understand? I'm  
trying to make it as clear as possible.

I am beginning to think that you are a  
troll..

# I assure you Mr. Hall that I have better things  
to do then post here and get insults from people  
claiming my WXP is pirated or that I'm a troll with  
nothing better to do. I'm here for HELP because I  
don't know who else to ask and can't afford \$75+ to  
a tech every time a problem appears on my PC. I  
live in a rural area and even finding one willing

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to come out here is a real headache.

you have this damn question

going down in multiple newsgroups, and  
you don't listen to anybody.. I see a new  
entry to the killfile coming on..

# I have listened! What else can I do? I'm trying  
to explain the problem and you're telling me to  
click on a bar that is not there!!!!!! Only a HELP  
thing appears which opens a helpfile for Active-X  
information and how to make changes. I make the  
changes and get the same \*click here for more  
information\* bar when I try again.

Just click on the bar.. or find something  
to do other than computing..

# I click on the bar and some helpfile opens and  
explains some things about my Active-X setting. If  
I change them in Security I still can't get the  
downloads or scans. Is it you only want to handle  
simple problems here? Not all PC problems are  
simple as any tech can tell you. And doing a  
reformat and reinstall of my OS is a massive job  
that takes many hours because of all the programs  
and other things on this PC.... I can live with the  
crapped out scanner and camera wizard but this is  
something more serious.

FS~

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Mike Hall  
MVP - Windows Shell/User

"~ FreeSpirit ~" <spammenot@xxxxxxxxxxxx>  
wrote in message  
[news:e4GK4nfgFHA.2276@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:e4GK4nfgFHA.2276@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

"Mike Hall (MS-MVP)"  
<mike.hall.mail@xxxxxxxxxxxxxxxx>  
wrote in message

Re: SP2 makes XP-Home/SP1 CD useless – other PC problems.

news:%236Xq\$xyqFHA.1096@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Free

As long as you hold  
dear your  
preconceptions that  
Win 98 outperforms  
XP, then you will  
always have  
problems..

\$\$ I didn't say 98  
\*OUTPERFORMS\* XP. I said I had  
almost no problems with 98.

If you upgraded  
from Win 98 to XP  
the same machine  
that you have  
happily been using  
for Win 98, unless  
you upgraded most  
of it, then many of  
your problems will  
be hardware based..  
any other problems  
encountered will be  
down to you being  
unable to let go of  
old Win 98  
conventions..

\$\$ This HP machine was bought  
brand new from CompUSA 2 years  
ago this month with  
WXP-Home/SPA already on it.

Bear in mind that  
thousands of people  
across the world  
power up XP SP2  
machines daily, and  
have no problems  
with them..

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\$ Fine - then please tell me how they download updates with the security bar preventing it at any setting in tools/options/security/advanced settings? It ignores all settings and there is no window asking if it's ok to download the Active-X needed.  
HOW DO I GET DOWNLOADS???

the problems outlined in

these newsgroups are a mere drop in the ocean, and do not point to XP or SP2 being bad and defective products.. if they were, everybody would have continual problems, and this is just not true..

\$ Agreed - now how do I disable the security bar long enough to get the updates I want? Reading and following the information didn't work.

Nobody here will force you to stay with XP.. if you feel that Win 98 will give you a better deal, then go ahead and re-install it..

\$\$ See above.

this action will

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leave some of us  
shaking our heads a  
little, but we are  
advisors, not Net  
Police..

\$\$ Please tell me how to  
disable SP2 security bar long  
enough to get updates. How is  
this done?

FS~