

# Re: HELP! PLEASE

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.configuration\\_manage/2005-05/msg00175](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.configuration_manage/2005-05/msg00175)

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- *From:* "Robert Meek" <[rmeeek1@xxxxxxxxxxxx](mailto:rmeeek1@xxxxxxxxxxxx)>
  - *Date:* Sat, 14 May 2005 09:36:58 -0400
- 

I knew about the Administration version of SP2 but I wasn't sure if it would work on a standalone machine and didn't want to screw anything up even further! In any case I just ran it and it didn't help anyway.

It's really odd...if I right-click on "My Computer" and then click the "properties" item, the multi-tab property sheet comes up and all tabs work except if I click on the "Update" tab. If I click on that just to see what the settings are it freezes the entire properties dialog. Everything else works but I have to shut down and restart to get rid of it again!

Let me ask you something. I have a CD R/W drive, a Floppy 3 1/2, a DVD, and a raid 0 Harddisk setup up. In the Setup menu you get if you click Ctrl-I during boot, in what order is the boot settings supposed to be? I have it set for the hard disk as second, and the CD R/W as first so that if the WinXP CD is in the drive when I start up it will boot from the CD, but the other day when I attempted doing a repair it told me that I didn't have a Hard Drive? Could I have set these up wrong? A while back when I was on the phone with a tech rep we were switching them around because were trying to figure out why my DVD had stopped working and I don't remember what the original settings were or if I re-set them as they were supposed to be! Also, using an OEM WinXP CD, to do a re-install so that it will pick up my installed applications properly, do I just boot from the CD and select the Install; option when it appears, or is there something else I need to do first?

--  
from Robert Meek dba "Tangentials Design"  
Personal e-mail: [rmeeek1@xxxxxxxxxxxx](mailto:rmeeek1@xxxxxxxxxxxx)

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visit us on the World Wide Web and pick up  
your free copy of "The Keep" at:

<http://www.TangentialsDesign.com>

E-mail us at one of the following:

information@xxxxxxxxxxxxxxxxxxxxxx  
feedback@xxxxxxxxxxxxxxxxxxxxxx  
support@xxxxxxxxxxxxxxxxxxxxxx

Re: HELP! PLEASE

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"T. Waters" <@\$%\$%#^@jdjgkl.com> wrote in message  
news:%23CsyNc\$VFHA.4056@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

> Donald L McDaniel wrote:

>> Robert Meek wrote:

>>> I thought maybe if I just re-installed SP2 it might straighten out  
>>> too, but I can't download it because the update doesn't work! I'm  
>>> caught between a rock and a hard place!

>>>

>>>

>>> "Donald L McDaniel" <donmcdaniel2005@xxxxxxxxxx> wrote in message

>>> news:e5NztZ0VFHA.2420@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

>>>> Robert Meek wrote:

>>>>> I can't do a system restore because the system doesn't shut down  
>>>>> properly! And then I put my OEM WnxXP cd in the drive and started  
>>>>> the system. It began booting up from the cd abd I clicked the  
>>>>> repair option and it told me I didn't have a hard disk!

>>>>>

>>>>>

>>>>> "Rich Barry" <rbarryNot@xxxxxxxxxxxxxx> wrote in message

>>>>> news:0zzge.2832\$887.43@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

>>>>>> Robert, I would try a System Restore first. Then try a Repair  
>>>>>> Install. Finally a Clean Install.

>>>>>> For Sys Restore go to Start>All Programs>Accessories>System

>>>>>> Tools>System Restore. Go back as far as you can.

>>>>>> For Repair and Clean Install check here

>>>>>> <http://www.michaelstevestech.com/XPrepairinstall.htm>

>>>>>>

>>>>>>

>>>>>> "Robert Meek" <rmeek1@xxxxxxxxxxxxxx> wrote in message

>>>>>> news:OzbzzqiVFHA.4056@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

>>>>>>> Somehow my WinXP Pro w/sp2 system is all screwed up! Most

>>>>>>> everything works except that I cannot shutdown, change users, or

>>>>>>> run Windows Update! When i try the first two my screen freezes at

>>>>>>> Saving your Settings and I must shut the machine down manually.

>>>>>>> when I try update or even the update from the System properties

>>>>>>> tab IExplore or the tabsheet just freeze up and I have to use the

>>>>>>> taskmanager or shut the machine off to recover!

>>>>>>> You all gave me urls for a lot of ms and provate sites with

>>>>>>> info about both of these, but nothing I found anywhere seems to

>>>>>>> help or even is applicable! I get no error messages at all!

>>>>>>> So then I checked my user accounts and found that there is

>>>>>>> suddenly a new account I never created called ASP.NET 1... Also,

>>>>>>> when I sign on under my main administrator account and try to

>>>>>>> delete another administrator acount I cannot!

>>>>>>> I'm beginning to think that the ONLY thing I can do is

>>>>>>> re-install or repair! Can someone tell me which would be best to

>>>>>>> try? Also, for either, what steps do i take so that it doesn't

>>>>>>> lose all my applications and their registry settings?

>>>>>>>

Re: HELP! PLEASE

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>>>>>> --

>>>>>> from Robert Meek dba "Tangentials Design"

>>>>>> Personal e-mail: rmeek1@xxxxxxxxxxxx

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>>>>>> visit us on the World Wide Web and pick up

>>>>>> your free copy of "The Keep" at:

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>>>>>> <http://www.TangentialsDesign.com>

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>>>>>> E-mail us at one of the following:

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>>>>>> information@xxxxxxxxxxxxxxxxxxxxxx

>>>>>> feedback@xxxxxxxxxxxxxxxxxxxxxx

>>>>>> support@xxxxxxxxxxxxxxxxxxxxxx

>>>>>> -----

>>>>

>>>> Sometimes you just have to bite the bullet.

>>>> Perhaps a clean install will clear the matter.

>>>> But don't take my advice until there is no other alternative.

>>>> --

>>>> Donald L McDaniel

>>>> Please reply to the original thread,

>>>> so that the thread may be kept intact.

>>>> =====

>>

>> Can't you download the Network install version? If you don't have

>> broadband, it would be a bad idea to try to download it. However,

>> Microsoft provides a free CD containing SP2.

>>

>> Download the Network install version here: (very large, so don't try

>> unless you have broadband)

>>

>> [http://www.microsoft.com/downloads/details.aspx?FamilyId=049C9DBE-3B8E-4F30-](http://www.microsoft.com/downloads/details.aspx?FamilyId=049C9DBE-3B8E-4F30-8245-9E368D3CDB5A&displaylang=en)

>> [8245-9E368D3CDB5A&displaylang=en](http://www.microsoft.com/downloads/details.aspx?FamilyId=049C9DBE-3B8E-4F30-8245-9E368D3CDB5A&displaylang=en)

>>

>> Order the free CD here:

>>

>> [http://www.microsoft.com/windowsxp/downloads/updates/sp2/cdorder/en\\_us/defau](http://www.microsoft.com/windowsxp/downloads/updates/sp2/cdorder/en_us/default.mspx)

>> [lt.mspx](http://www.microsoft.com/windowsxp/downloads/updates/sp2/cdorder/en_us/default.mspx)

>>

>> These links might break in your newsreader. If they do, just click

>> and paste.

>>

>> Personally, I believe you should reinstall XP clean, using the

>> install CD to boot with.

>> Also, have a professional check your hardware (or purchase a new HD.

>> It would probably be cheaper, anyway.)

>

> In addition, you may find that if you call a local computer store, they

> probably have a free SP2 disk you can pick up pronto.

Re: HELP! PLEASE

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