

## Re: Windows XP Pro

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.configuration\\_manage/2004-05/0052.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.configuration_manage/2004-05/0052.html)

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**From:** ZephyrPrincess (*unicornprincess\_98\_at\_sbcglobal.net*)

**Date:** 05/02/04

Date: Sun, 2 May 2004 19:13:27 -0400

Hello:

Thank You for responding. Shucks, that is going to be a difficult [No, impossible]task. The young man who put the Windows XP Pro on her system did not give her the backup software in case a situation [such as this one] arises.

Again, Thanks for Responding! I can always depend on someone here in the group to answer my question and help solve technical difficulties.

"Shenan Stanley" <news\_helper@hushmail.com> wrote in message news:%23sXGKeJMEHA.3556@TK2MSFTNGP09.phx.gbl...

> *ZephyrPrincess wrote:*

>> *I hope someone can help me. I am working on a friend's computer*

>> *that was previously worked on by another person.*

>>

>> *In working on her computer, I discovered that the person before me*

>> *installed Windows XP Pro as a FAT 32 file system. Am I wrong in*

>> *assuming that Windows XP Pro utilizes the NTFS file system?*

>>

>> *Her computer is running slow as molasses in the dead of winter [the*

>> *coldest one at that] and in the Event Viewer there are so many errors*

>> *that it is pathetic!*

>>

>> *There are errors with atapi, the disk, and other errors. Also,*

>> *when the computer boots up, it begins to check the file system; this*

>> *is how I found out that the file system is FAT 32!*

>>

>> *On top of all that, I am not sure if he checked the HCL to see if*

>> *all hardware was compatible with Windows XP Professional.*

>>

>> *The lady uses dialup as access to her ISP. Can someone Please Help*

>> *Me?*

>>

>> *Thank You in Advance for Any and All Assistance and Suggestions.*

>

> *First off, yes – Windows XP CAN utilize NTFS. Not necessary, but has some*

> *nice additional features.*

- >
- > *It sounds like there may be a hardware problem – bad hard drive or RAM.*
- >
- > *At this point, it almost sounds better to backup data and perform a clean*
- > *install.*
- >
- > *However, clean it up first:*
- >
- > *Note that Microsoft is not sending you patches in emails nor should you*
- EVER
- > *open attachments you did not expect in emails. You simply posted your*
- > *un-munged email address to the thousands of newsgroups that this is spread*
- > *to around the world and it has been "harvested".*
- >
- >
- > *Please Notice that if you use AOL, you should at least upgrade to 9.0 or*
- > *greater before doing any of the fixes. I know you can get AOL 9.0 at*
- almost
- > *any convenience store, gas station, super market or other retail outlet in*
- > *the world, so this should not be a problem.*
- >
- >
- > *Turn on that firewall...*
- > *<http://www.microsoft.com/WindowsXP/home/using/howto/homenet/icf.asp>*
- > *(It has been reported that it now works with AOL 9.0+)*
- >
- >
- > *Make sure you have all the updates (critical) installed from:*
- > *<http://windowsupdate.microsoft.com/>*
- > *(Scan for updates, Review and Install)*
- >
- >
- > *Get rid of the spy/ad/mal-ware..*
- > *(Yes – using MORE than one of these..*
- > *I recommend at least the first three. Also..*
- > *UPDATE the definitions for them before using.)*
- >
- > *Spybot Search and Destroy*
- > *<http://www.safer-networking.net/>*
- >
- > *Lavasoft AdAware*
- > *<http://www.lavasoft.de>*
- >
- > *CWSShredder*
- > *<http://www.spywareinfo.com/~merijn/downloads.html>*
- >
- > *Hijack This!*
- > *<http://mjc1.com/mirror/hjt/>*
- >
- > *I also like "The Cleaner" and "SpywareBlaster" and "SpywareGuard".*
- > *– <http://www.moosoft.com/>*

- > – <http://www.javacoolsoftware.com/>
- >
- > *The first is a PAY product, but useable for 30 days – it has found and*
- > *eliminated problems in the past the others did not. The latter two are*
- > *prevention mechanisms. I like SpywareGuard for those with enough*
- processor
- > *to have something running like antivirus software – and it prevents*
- browser
- > *hijacking quite well. SpywareBlaster is a FANTASTIC free product, I*
- suggest
- > *getting this after you cleanup and keeping it updated as well....*
- >
- > *And Assortment of Others:*
- > <http://spywareinfo.com/>
- >
- > *ALSO – Be sure to IMMUNIZE after you clean up. SpywareBlaster and Spybot*
- > *Search and destroy both have these features – use both!*
- >
- >
- > *After you cleanup your PC somewhat of spy/ad/mal-ware, verify your*
- antivirus
- > *software is updated and run a full scan of your computer. If you have no*
- > *antivirus software – get one NOW! Grisoft AntiVirus:*
- > [http://www.grisoft.com/us/us\\_dwnl\\_free.php](http://www.grisoft.com/us/us_dwnl_free.php)
- >
- >
- > *Empty your Temporary Internet Files and shrink the size it stores to about*
- > *80 to 120MB (seems to be an optimal size for the normal user)*
- >
- > – *Open ONE copy of Internet Explorer.*
- > – *Select TOOLS –> Internet Options.*
- > – *Under the General tab in the "Temporary Internet Files" section,*
- > *do the following:*
- > – *Click on "Delete Cookies" (click OK)*
- > – *Click on "Settings" and change the*
- > *"Amount of disk space to use:" to something between 80MB*
- > *and 120MB. (Betting it is MUCH larger right now.)*
- > – *Click OK.*
- > – *Click on "Delete Files" and select to*
- > *"Delete all offline contents" (the checkbox) and click*
- > *OK. (If you had a LOT, this could take 2–10 minutes or*
- > *more.)*
- > – *Once it is done, click OK, close Internet Explorer*
- > – *Re-open Internet Explorer.*
- >
- >
- > *Uninstall any software you do not use often/ever. (If you have something*
- > *installed but never use it, uninstall it.) If you go through Control*
- > *Panel –> Add/Remove Programs and see things you seldom if ever use, it is*
- to
- > *your advantage to remove it.*

- >
- >
- > *Also, if you are tired of Web Page Pop-Ups/Unders.. You could try the*
- > *Google Toolbar.*
- > <http://toolbar.google.com/>
- >
- >
- > *Stop loading applications at logon.. run MSCONFIG and look under the*
- > *startup*
- > *tab for things you DON'T want to startup! Search the Internet with Google*
- > *to discover what things are safe to remove and what things may even be*
- > *malware infecting your computer.*
- >
- >
- > *Better control your email and lessen the amount of time you spend dealing*
- > *with SPAM:*
- > *SpamBayes*
- > <http://sourceforge.net/projects/spambayes/>
- > *or*
- > *Spamihilator.*
- > <http://www.spamihilator.com>
- >
- > --
- > <- Shenan ->
- > --
- >
- >