

Re: SP3 potential problem

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2009-06/msg00319.html>

- *From:* Homer <Homer@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 16 Jun 2009 13:14:15 -0700
-

I spoke too soon. A day or 2 after resolving the problem, I installed new updates. Included in these updates were a number of MS.Net Framework files. Shortly after doing that, the Fn key stopped working again. I uninstalled all but the 2.0 service pack 2 version. I then reinstalled the video driver. It didn't work. I'm now at a loss. Any suggestions.

Thanks.

"Gerry" wrote:

Homer

That's a good result. Perseverance wins through <G>.

Thanks for reporting the outcome.

--

Gerry

~~~~

FCA

Stourport, England

Enquire, plan and execute

~~~~~

Homer wrote:

Gerry,

Just to let you know, I found an updated version of the ATI video driver at the Dell support site. ATI no longer provides downloads of the driver for my machine. At any rate, I downloaded the new driver and all of my problems have gone away. I've also been able to download the Net framework updates.

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Thanks again for all of your help.

"Homer" wrote:

Hi Gerry

I believe the Dell support person directed me to a Dell site to download the video driver.

The failure code for the MS.Net framework is 0x66A
Thanks

"Gerry" wrote:

Homer

Where did you download the ATI drivers from?

Select Start, Help and Support, Keep your Windows up- to-date with Windows Update, Review your Update History you can see the update. What is the Failure code. Double click the small red icon in the Status column for the failed update.

--

Hope this helps.

Gerry

~~~~

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Homer wrote:

Thanks again for the help.

I went to the locations you suggested and both of those executable files are there. I tried clicking on the Cli.exe file

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and I
received an error message
that it could not initialize.

When I first started having
the problem with the Fn
key, I spoken
to Dell support. They had
me download the latest ATI
drivers for
my video card. Could that
have caused this problem
with these 2
.exe files not to load on
startup? Also, I keep getting
reminders
that there is an update
available for download. It is
the
Netframework
2.0. For whatever reason it
will not install. Do you
think all
of these problems are
related?

Thanks

"Gerry" wrote:

Homer

CLI.exe is
part of the
ATI
multimedia
which
installs a
taskbar
icon for
accessing
the
diagnostics
features.
cli.exe is
required
by
third-party
software or
hardware

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and should
not
disabled.

MOM.exe
is part of
the Catalyst
Control
Center from
ATI.
Catalyst
Control
Center does
not need to
run at
StartUp. It
can be
started
manually.
Source: PC
Pitstop
Process
Library.

Go to Start,
Control
Panel,
Folder
Options,
View,
Advanced
Settings and
verify that
the box
before
"Show
hidden files
and
folders" is
checked and
"Hide
protected
operating
system files
" is
unchecked.
You may
need to
scroll down
to see the
second

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item. You should also make certain that the box before "Hide extensions for known file types" is not checked.

Open Windows Explorer and check for the two files.

I think you should find them in the places indicated but they may not be there:
c:\Program Files\ATI Technologies\ATI.ACE\Core-Static\MOM.EXE
C:\Program Files\ATI Technologies\ATI.ACE\cli.exe

--

Hope this helps.

Gerry
~~~~  
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execute

~~~~~

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Homer
wrote:

Hi
Gerry.

I
last
heard
from
you
on
5/27.
You
asked
me
to
let
you
know
how
I
was
getting
on
with
the
problem
at
the
begining
of
this
thread.
Possibly
you're
on
holiday.
When
you
have
a
moment,
please
let
me
know
if
there
may
be

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anything
else
I
can
do
to
resolve
this
problem.

Thanks
again
for
all
of
your
advice.

"Homer"
wrote:

Gerry
This
is
an
update
to
my
last
post.
The
2
applications
that
failed
to
initialize
are
CLI.EXE
and
MOM.EXE.
I
get
these
two
error
messages
when
I

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reboot.
I
also
noticed
that
there
is
a
video
clip
that
I
created
with
a
shareware
program
for
converting
PowerPoint
presentations
to
DVD.
It
was
a
dismal
failure
and
I
have
since
removed
it.
However,
I
can't
delete
the
video
clip
it
created.
Every
time
I
try
to
delete
I
get

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thrown
out
of
Windows
Explorer
and
I
get
a
message
to
send
the
info
to
MS.
I
have
no
idea
if
this
has
anything
to
do
with
the
problems
I've
been
having
with
the
FN
key.

"Homer"
wrote:

taking
your
recommendation,
I
was
able
to
remove
the
various

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Net
Framework
items
from
my
machine.
I
also
remove
skype
and
reinstalled
it.
I
have
not
been
able
to
download
Net
Framework
item
that
appear
on
the
support
site
for
my
machine.
It
fails.
I
found
a
potential
fix
for
the
problem
(Register
the
Wups2.dll
file
in
Windows)
but
that
hasn't

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helped.
I
still
can
download
that
update.
Additionally,
I
received
a
couple
of
error
messages
when
I
booted
up
today.
They
both
were
relative
to
not
being
able
to
start
something.
Finally,
the
Fn
key
worked
for
about
an
hour
after
booting
up.
That's
longest
it
has
worked
since
this
problem

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began.

Thanks
for
all
of
you
help

"Gerry"
wrote:

Homer

Read
the
post
by
Aaron.
You
need
to
uninstall
3.5
first
etc.

<http://snurl.com/iwkym>
[social_msdn_microsoft_com]

--

Hope
this
helps.

Gerry
~~~~~  
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England  
Enquire,  
plan  
and  
execute

~~~~~

Homer
wrote:

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I
tried
to
remove
Netframework
2.0
sp
2
and
it
won't
let
me.
It
says
that
it
will
affect
other
programs
and
gave
me
the
following
link
for
more
info:

<http://go.microsoft.com/fwlink>

I
tried
the
link
and
it
said
that
it
couldn't
find
that
page.

"Gerry"
wrote:

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Homer

Remove
all
SP2
and
later
Microsoft
Net
Framework
items
and
then
reinstall
what
the
Windows
Update
offers!

--

Hope
this
helps.

Gerry
~~~~  
FCA  
Stourport,  
England  
Enquire,  
plan  
and  
execute

Homer  
wrote:

thanks  
for  
the  
info.

I  
took  
a

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look  
in  
the  
add/remove  
programs  
folder  
in  
control  
panel  
and  
the  
closest  
file  
I  
have  
in  
there  
to  
the  
one  
you  
suggest  
I  
remove  
is  
Microsoft.net  
Framework  
3.5  
SP  
1.  
All  
the  
other  
Framework  
references  
were  
SP  
2  
  
I  
was  
reluctant  
to  
delete  
anything  
other  
than  
what  
you  
suggested.

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"Gerry"  
wrote:

Home  
Select  
Start  
Control  
Panel  
Add  
/   
Rem  
Prog  
Char  
or  
Rem  
Prog  
local  
and  
place  
curs  
on  
Micr  
Net  
Fram  
2.0  
Serv  
Pack  
1  
and  
click  
on  
Rem  
The  
link  
below  
expl  
[http:](http://)  
Start  
Help  
and  
Supp  
Keep  
your  
Win  
up-  
to-d  
with  
Win

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Upd  
Cust  
Click  
on  
Soft  
Opti  
and  
selec  
l  
all  
Net  
Fram  
upda  
offer  
and  
dow  
and  
insta

Sele  
Start  
Con  
Pane  
Add  
/  
Rem  
Prog  
Chan  
or  
Rem  
Prog  
loca  
and  
plac  
curs  
on  
Skyp  
and  
click  
on  
Rem  
Rein  
Skyp

Dow  
and  
insta  
the  
User  
Prof  
Hive

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Clea  
Serv  
Dow  
deta  
User  
Prof  
Hive  
Clea  
Serv  
[http:](http://)

UPH  
v1.6  
read  
[http:](http://)

This  
site  
is  
not  
total  
up  
to  
date  
but  
it  
is  
wort  
a  
look  
[http:](http://)

Plea  
let  
me  
know  
how  
you  
get  
on.  
We  
can  
then  
look  
at  
the  
rema  
prob

---

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Hop  
this  
help

Gern  
~~~~  
FCA
Stou
Engl
Enq
plan
and
exec
~~~~

Hon  
wrot

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